## BEFORE THE FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION

\* IN THE MATTER OF:

> \* **DOCKET NO.: FMCSA-2017-0300**

SAFEWAY MOVING & STORAGE,

CASE NO.: FL-2017-0207-US0815

INC. DBA APEX MOVING & **STORAGE** 

\* \*

US DOT NO. 2780116

Respondent.

## REGIONAL FIELD ADMINISTRATOR'S SUBMISSION OF WRITTEN EVIDENCE AND ARGUMENT IN SUPPORT OF NOTICE OF CLAIM

COMES NOW, the Regional Field Administrator (RFA), for the U.S. Department of Transportation, Federal Motor Carrier Safety Administration (FMCSA), Southern Service Center, by and through the undersigned Agency Counsel, and files his submission of written evidence and argument in support of FMCSA's Notice of Claim against SAFEWAY MOVING & STORAGE, INC. DBA APEX MOVING & STORAGE, US DOT NO. 2780116 (hereinafter referred to as "Respondent"), showing:

#### I. PROCEDURAL HISTORY

A compliance investigation of Respondent in this matter resulted in a Notice of Claim served July 12, 2017 - which cited the Code of Federal Regulations as opposed to the United States Code in error, for the violation – and an Amended Notice of Claim served August 14, 2017, charging Respondent with 1 violation of 49 U.S.C. § 14901(d)(3), for failure to properly register as a household goods (HHG) carrier or broker. The Amended Notice of Claim asserts a

Commercial Enforcement Specialist Betty Becherer Declaration ("Declaration") at 1-2; Exhibit RFA-2, Evidence pp. 13-25.

civil penalty in the amount of \$30,330 derived from FMCSA's Uniform Fine Assessment (UFA) program.<sup>2</sup>

On or about August 9, 2017 and August 16,2017, Respondent replied to the Notice of Claim and Amended Notice of Claim, respectively, seeking to submit argument and evidence without a hearing.<sup>3</sup>

# II. SUBMISSION OF WRITTEN EVIDENCE AND ARGUMENT IN SUPPORT OF NOTICE OF CLAIM

The RFA demonstrates through evidence and argument that Respondent committed 1 violation of 49 U.S.C. § 14901(d)(3), for failure to properly register as a household goods (HHG) carrier or broker.

## **STANDARD OF PROOF**

When a Respondent contests a violation through the submission of evidence and argument, the Regional Field Administrator has the burden to demonstrate by a preponderance of evidence that the Respondent violated the regulation(s) as charged.<sup>4</sup> To establish by a preponderance of evidence means that something is more likely so than not.<sup>5</sup> The RFA demonstrates that he has met the preponderance of evidence standard in this matter.<sup>6</sup>

### A. EVIDENCE AND ARGUMENT

\_

<sup>&</sup>lt;sup>2</sup> RFA-12, Evidence pp. 105-108.

<sup>&</sup>lt;sup>3</sup> RFA-3, Evidence pp. 26-48; RFA-4, Evidence pp. 49-50.

See R & R Express, Inc. dba KDK Transport, Inc., Docket No. FHWA-97-2425, Final Order: Decision on Review, Sept, 23, 1997, note 5, at 9, citing *United States v. Steadman*, 450 U.S. 91, at 95-104 (1981), reh. denied, 451 U.S. 933 (1981); All American Moving & Storage, Docket No. FMCSA-2008-0238, Final Order, November 3, 2011, at 2.

<sup>&</sup>lt;sup>5</sup> See Commodity Carriers, Inc., Docket No. FMCSA-2001-8676, Final Order: Decision on Petition for Safety Rating Review, June 30, 2004, note 23, at 11, citing Blossom v. CSX Transp. Inc., 13 F.3d 1477, 1482 (11<sup>th</sup> Cir. 1994).

See Forsyth Milk Hauling Co., Inc., Docket No. R3-90-037, 58 Fed. Reg. 16916, 16983, Order (December 5, 1991).

Florida Division Commercial Enforcement Specialist Betty Becherer's Declaration (hereinafter "Declaration) explains in detail the violation charged, and how the evidence FMCSA attaches as exhibits RFA-1 through RFA-14 demonstrates Respondent committed the violation charged.

The original bill of lading is in the Respondent's name, for individual shipper Anne McGuiness, for the trip originating in Collins, VA, bound for destination of Pottstown, PA, on a scheduled move date of October 14-15, 2016, at a total estimated price of \$1,594.56, and a customer payment to Respondent in the amount of \$478, for the transportation of HHG. The September 20, 2016 binding estimate and credit card authorization for and from Respondent lists the carrier's name as "Safeway Moving & Storage." The Credit Card Authorization form for shipper Anne McGuinness shows the shipper was charged, and the Respondent received, \$478 in connection with the HHG move. Effective August 31, 2016, Respondent was placed out-ofservice as a result of its final Unsatisfactory Safety Rating.<sup>8</sup>

The Commercial Enforcement Specialist testifies at 5:

It was the Respondent's responsibility, after they found out that Respondent could not operate and was being placed out-of-service, to let the shipper know that Respondent could not transport the shipment, and to a refund the shipper's deposit so the shipper could look for another carrier with authority. Alternatively, the Respondent could have refunded the money first, and then offered the shipper the option of using US Moving, Inc., and provide the shipper with a new Binding Estimate contract under US Moving, Inc.'s US DOT number. Instead, the Respondent accepted the Respondent's money, was placed out-of-service, and brokered the load to its sister company under common ownership.

Evidence pp. 52-57.

RFA-11, Evidence pp. 98-104.

After Respondent was placed out-of-service on August 31, 2016,<sup>9</sup> Respondent, by its own admission, arranged for the transportation of property by a motor carrier for compensation with US Moving Services Dba Safe Way Moving, USDOT 1833493. US Moving Services dba Safe Way Moving, USDOT 1833493, Revised Written Estimate for Jim and Anne McGuinness lists the motor carrier as "Safe Way Moving," very similar to the name Respondent used on its original Bill of Lading for the transportation at issue in this matter: Safe Way Moving and Storage, Inc." Both companies' forms MCS-150 are signed for by Yehoshua Vaknin as President. <sup>12</sup>

FMCSA Licensing and Insurance (L & I) report for Respondent show it did not have broker authority during the move; <sup>13</sup> Respondent did not have the authority to arrange for the transportation of property by a motor carrier for compensation. A broker does not transport the property and does not assume responsibility for the property. <sup>14</sup> The FMCSA Out-of-Service Order for Respondent effective August 31, 2016 demonstrates why Respondent could not perform the move and brokered the job to its sister company US Moving Services, Inc. dba Safe Way Moving, US DOT no. 1833483. <sup>15</sup>

### III. CIVIL PENALTY

FMCSA calculated the civil penalty for the two remaining violations charged in this matter utilizing FMCSA's Uniform Fine Assessment ("UFA"). The UFA is designed to implement a uniform and fair application of penalties by devising a formula for determining the

<sup>&</sup>lt;sup>9</sup> RFA-11, Evidence pp. 98-104.

Evidence p. 58.

Evidence p. 52.

Evidence pp. 109-110.

<sup>&</sup>lt;sup>13</sup> RFA-6.

Direct Movers, LLC, Docket No. FMCSA-2009-0245, Final Order, October 5, 2012, at 3.

<sup>15</sup> RFA-11, See also RFA-5, Evidence pp. 51-62.

RFA-3, Evidence pp. 40-45; Declaration at 3.

penalties based on consideration of the specific statutory factors.<sup>17</sup> The UFA utilizes the nine legislative criteria specified in 49 U.S.C. § 521(b)(2)(D) when calculating the civil penalty amount. These nine criteria are: the nature of the violation, the circumstances of the violation, the extent of the violation, the degree of culpability, the gravity of the violation, ability to pay, effect of ability to continue to do business, history of prior offenses, and matters as justice and public safety may require. A civil penalty calculated using the UFA is presumed to comply with the statutory requirements,<sup>18</sup> and in the absence of any evidence indicating that the penalty calculation was either improper or inappropriate, the penalty assessment will be upheld.<sup>19</sup> The asserted penalty for this enforcement is in conformity with the applicable statutory requirements, and is based upon a careful examination of specific factors related to inducing Respondent's future compliance.<sup>20</sup>

The civil penalty should be upheld.

### IV. CONCLUSION

The RFA prays the Assistant Administrator issue an Order:

- (1) finding the Respondent committed the violation charged in the Notice of Claim; and
- (2) ordering Respondent pay to the Regional Field Administrator for the Southern Service Center, within 30 days of the service date of the Final Order, a total civil penalty in the amount of \$30,330.

Respectfully submitted this 13th day of October, 2017.

<sup>&</sup>lt;sup>17</sup> Global Energy, Inc., Docket No. 2007-0076, Final Order (August 5, 2010).

See Alfred Chew & Martha Chew, dba Alfred & Martha Chew Trucking, FHWA Docket No: 96-5323, Final Order, February 7, 1996, at 8 (1996 WL 33484112).

See Baker-Lewis Trucking, Inc., Docket No. FMCSA-2002-13749, Final Order, November 15, 2004; Federal Motor Carrier Safety Administration v. White Farms Trucking, Docket No. FMCSA-2009-0083, Decision of Administrative Law Judge (September 30, 2010) at 8.

<sup>&</sup>lt;sup>20</sup> 49 U.S.C. § 521(b); See Alfred Chew & Martha Chew, dba Alfred & Martha Chew Trucking, FHWA Docket No: 96-5323, Final Order, February 7, 1996, at 8 (1996 WL 33484112).

Matthew J. Hardy, Agency Counsel

Office of Chief Counsel

Federal Motor Carrier Safety Administration

1800 Century Boulevard, Suite 1700

Atlanta, Georgia 30345 Telephone: 404-327-7376

Email: <u>matthew.hardy@dot.gov</u>

## BEFORE THE FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION

\*

IN THE MATTER OF: \*

\* DOCKET NO.: FMCSA-2017-0300

SAFEWAY MOVING & STORAGE,

CAS

CASE NO.: FL-2017-0207-US0815

INC. DBA APEX MOVING & STORAGE

\*

US DOT NO. 2780116

\*

Respondent.

## DECLARATION OF COMMERCIAL ENFORCEMENT SPECIALIST BETTY BECHERER

I, BETTY BECHERER, hereby declare as follows:

- I am a Commercial Enforcement Specialist at the Federal Motor Carrier Safety
  Administration (FMCSA), Florida Division, and was so employed during the compliance investigation conducted on the above-named Respondent, USDOT 2780116.
- My declaration is based on my personal knowledge obtained in my official duties as a FMCSA Commercial Enforcement Specialist.
- 3. I review motor carriers and drivers to determine compliance with applicable State motor carrier laws, Federal Motor Carrier Safety Regulations ("FMCSRs"), Hazardous Materials Regulations ("HMRs"), and Federal Motor Carrier Commercial Regulations ("FMCCRs").
- 4. The compliance investigation of Respondent in this matter resulted in a Notice of Claim (NOC) served July 12, 2017. Exhibit RFA-1, Evidence pp. 1-12, is an accurate copy of the FMCSA Notice of Claim, charging Respondent with 1 violation of 49 C.F.R. § 14901(d)(3), for failure to properly register as a household goods carrier or broker. The Code of Federal Regulations (CFR) was listed in error, and should have read United States Code (USC).

- 5. On August 14, 2017, Respondent was served an Amended Notice of Claim. Exhibit RFA-2, Evidence pp. 13-25, is an accurate copy of the FMCSA Amended Notice of Claim, charging Respondent with 1 violation of 49 U.S.C. § 14901(d)(3), for failure to properly register as a household goods (HHG) carrier or broker. The Amended Notice of Claim asserts a civil penalty in the amount of \$30,330.
- 6. RFA-3, Evidence pp. 26-48, is a correct copy of the Respondent's Reply to Notice of Claim requesting Administrative Adjudication without a hearing. The Reply points out the original charge read C.F.R. as opposed to U.S.C. The Reply argues that if the charge is 49 U.S.C. 14901, "Respondent cannot prove the elements necessary to establish that Respondent acted as a broker or even that Respondent is a broker necessitating licensure." (sic). Respondent asserts it did not arrange for a shipper's goods to be moved by another carrier for compensation.
- 7. The evidence demonstrates Respondent arranged for the shipper's transportation, was compensated by the shipper, and brokered the load to another carrier. *See* RFA-5, Evidence pp. 51-62.
- 8. The Reply at Evidence pp. 30-31 asserts that on or about August 12, 2016 Respondent provided shipper Anne McGuinness with an online estimate to move her HHG from VA to PA, to occur in October of 2016; on September 1, 2016 Respondent's operating authority was revoked and Respondent was unable to reinstate its authority by October 2016; and Respondent transferred the move "solely as an unpaid accommodation to the shipper so as not to interrupt her moving plans," to another company licensed by the FMCSA, with proper operating authority, to transport the HHG. Respondent asserts the shipper paid US

- Moving Services, Inc. d/b/a Safe Way Moving, and the Respondent herein, Safeway Moving & Storage, Inc., was not paid by the shipper nor the moving carrier.
- 9. RFA-4, Evidence pp. 49-50, is an accurate copy of the Reply to the Amended Notice of Claim served on FMCSA on or about August 16, 2017 requesting the Respondent's original Reply to Notice of Claim be considered the timely response to the Amended Notice of Claim.
- 10. RFA-12, Evidence pp. 105-108, is an accurate and true copy of the Uniform Fine Assessment ("UFA") generated in this case. The UFA calculated the total civil penalty amount at \$30,337 for the 1 violation charged. The proposed civil penalty, as charged in the Notice of Claim, is in the amount of \$30,330.
- 11. RFA-5, Evidence pp. 51-62, is an accurate copy of evidence supporting violation 1-1. The evidence demonstrates that on or about October 15, 2016, Respondent arranged for the transportation of household goods (HHG) from Collins, VA to Pottstown, PA on behalf of an individual shipper, Anne McGuinness. Respondent failed to register as a HHG broker as required. Respondent was paid by the shipper and arranged for the move from VA to PA.
- 12. Evidence supporting violation 1-1 includes a copy of Respondent's Binding Moving Estimate Job no. SW8035740, for individual shipper Anne McGuiness, origin in Collins, VA, destination in Pottstown, PA, move date October 14-15, 2016, total estimate price of \$1,594.56, and customer payment to Respondent in the amount of \$478.00; Respondent's Credit Card Authorization form for shipper Anne McGuinness, Job no. SW8035740, showing a charge of \$478; a copy of US Moving Services dba Safe Way Moving, USDOT 1833493, Revised Written Estimate for Order No: 8035740 for individual shippers Jim and

Anne McGuinness, showing US Moving dba Safe Way Moving performing the move under its name as opposed to under the authority of Respondent, Safeway Moving and Storage, Inc., DOT no. 278016; a brokered move with charges including a 30% deposit or booking fee of \$478.00; US Moving Services dba Safe Way Moving Interstate Bill of Lading Contract and Order for Service, Order No. 8035740, for individual James McGuinness, showing US Moving performing the move, pick-up date October 15, 2016, and delivery date November 1, 2016, after Respondent was placed out-of-service for a final Unsatisfactory Safety Rating effective August 31, 2016; a correct copy of the HHG Descriptive Inventory for individual shipper James McGuinness, Contract no, 8035740, showing items transported by US Moving Services, Inc. dba Safe Way Moving; a FMCSA Licensing and Insurance (L & I) report for Respondent showing it did not have broker authority during the move (See RFA-6, Exhibit A); and a Federal Motor Carrier Safety Administration Out-of-Service Order for Respondent dated August 17, 2016, effective on August 31, 2016, showing why Respondent could not perform the move on October 15, 2016, and therefore brokered the job to its sister company US Moving Services, Inc. dba Safe Way Moving, US DOT no. 1833483 (See RFA-11, Exhibit F). See also RFA-5, Evidence pp. 51-62.

- 13. RFA-14, Evidence p. 110, is an accurate copy of US Moving Services, Inc. dba Safe Way Moving's form MCS-150, and RFA-13, Evidence p. 109, is an accurate copy of Respondent's MCS-150.
- 14. Both companies' forms MCS-150 are signed for by Yehoshua Vaknin as President. After Respondent was placed out-of-service, it brokered the load at issue in this matter to its

- sister company US Moving Services, Inc. dba Safe Way Moving. Both companies share the name "Safe Way Moving." Evidence pp. 109-110.
- operate and was being placed out-of-service, to let the shipper know that Respondent could not transport the shipment, and to refund the shipper's deposit so the shipper could look for another carrier with authority. Alternatively, the Respondent could have refunded the money first, and then offered the shipper the option of using US Moving Services, Inc., and provide the shipper with a new Binding Moving Estimate contract under US Moving, Inc.'s US DOT number. Instead, the Respondent accepted the Respondent's money, was placed out-of-service, and brokered the load to its sister company under common ownership.
- 16. RFA-6, evidence pp. 63-66, is a correct copy of the L&I Report for Respondent showing it did not have broker authority when it brokered the move to its sister company after Respondent was placed out-of-service.
- 17. RFA-7, evidence pp. 67-69, is a true copy of the Florida Department of State Division of Corporations report on Respondent showing its carrier official.
- 18. RFA-8, evidence pp. 70-71, is a correct copy of Respondent's FMCSA form MCS-150.
- 19. RFA-9, evidence pp. 72-86, is an accurate copy of Respondent's Non-Ratable Investigation dated June 29, 2016 showing Respondent's prior contact with FMCSA.
- 20. RFA-10, evidence pp. 87-97, is a correct copy of Respondent's Notice of Claim, in case no. FL-2016-0218-US0815, served August 4, 2016, showing Respondent's prior contact with FMCSA and that it should have knowledge of the FMCSRs.
- 21. RFA-11, Evidence pp. 98-104, is a correct copy of the FMCSA Out-of-Service Order on Respondent dated August 17, 2016, with an effective date of August 31, 2016.

22. The Out-of-Service Order, RFA-11, is the reason the Respondent could not perform the move on October 15, 2016, and brokered the job to Respondent's sister company, US Moving Services, Inc. dba Safe Way Moving, during a period in which Respondent did not have brokering authority.

I swear and affirm this \_10\_day of October, 2017, that the evidence in this matter, and testimony in this declaration, is correct, true, and accurate to the best of my knowledge.

**BETTY BECHERER** 

Commercial Enforcement Specialist

Florida Division

Federal Motor Carrier Safety Administration

## CERTIFICATE OF SERVICE Docket No. FMCSA-2017-0300, Case No. FL-2017-0207-US0815

This is to certify that on **October 13, 2017,** the undersigned mailed or delivered, as specified, the designated number of copies of the foregoing document to the persons listed below. FMCSA's exhibits are being filed under seal. The exhibits may contain substantial amounts of personally identifiable information and will not be published to regulations.gov. The exhibits filed under seal have this this day been served upon FMCSA's Adjudications Counsel and upon the Respondent's counsel by mail. For questions please call or email the undersigned attorney.

Law Office of Lana E. Joslin Attorney for Safeway Moving & Storage, Inc. 68 South Service Rd., Ste 100 Melville, NY 11747 by mail full pleading and exhibits

Erica Winbush

Florida Division Federal Motor Carrier Safety Administration

The undersigned delivered as specified, a copy of attached pleading to the person listed below as specified. The exhibits are being filed under seal and will not be uploaded to regulations.gov.

Adjudications Counsel U.S. Department of Transportation 1200 New Jersey Ave., SE Washington, DC 20590

U.S. Department of Transportation Dockets, M-30 West Building Ground Floor Room W12-140 1200 New Jersey Avenue, S.E. Washington, D.C. 20590 by email full pleading and exhibits

by electronic filing to regulations.gov pleading only, exhibits are filed under seal and are not being uploaded to regulations.gov

Matthew J. Hardy, Agency Counsel Federal Motor Carrier Safety Administration 1800 Century Boulevard, Suite 1700 Atlanta, Georgia 30345

Telephone: 404-327-7376 Email: matthew.hardy@dot.gov

### UPS CampusShip: View/Print Label

- 1. **Ensure there are no other shipping or tracking labels attached to your package.** Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.
- 2. **Fold the printed label at the solid line below.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

### 3. GETTING YOUR SHIPMENT TO UPS

### **Customers with a Daily Pickup**

Your driver will pickup your shipment(s) as usual.

#### **Customers without a Daily Pickup**

Take your package to any location of The UPS Store®, UPS Access Point(TM) location, UPS Drop Box, UPS Customer Center, Staples® or Authorized Shipping Outlet near you. Items sent via UPS Return Services(SM) (including via Ground) are also accepted at Drop Boxes. To find the location nearest you, please visit the Resources area of CampusShip and select UPS Locations.

Schedule a same day or future day Pickup to have a UPS driver pickup all your CampusShip packages. Hand the package to any UPS driver in your area.

UPS Access Point™ THE UPS STORE 1400 VILLAGE SQUARE BLVD TALLAHASSEE ,FL 32312 UPS Access Point™ THE UPS STORE 2910 KERRY FOREST PKWY STE-D4 TALLAHASSEE ,FL 32309 UPS Access Point™ THE UPS STORE 3122 MAHAN DR TALLAHASSEE ,FL 32308

### FOLD HERE

