

Estimated Total Annual Burden: The total annualized cost to respondents is \$2,380,000. We base this on the 28,000 reporting hours times an estimated hourly rate of \$85/hour per respondent. The average cost to the respondents per AD per year is \$85.00 (\$2,380,000 divided by 28,000).

Issued in Washington, DC, on March 03, 2021.

Patrick Idlett,

ASKME Program Manager, Office of Enterprise Program Management (AEM), Project Portfolio Performance Division.

[FR Doc. 2021-06646 Filed 3-30-21; 8:45 am]

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

Agency Information Collection Activities: Requests for Comments; Clearance of Approval of Renewal of Information Collection: Generic Clearance for Customer Interactions

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice and request for comments.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, FAA invites public comments concerning our intention to request the Office of Management and Budget (OMB) approval of a new generic information collection. As part of a Federal Government-wide effort to streamline the process to seek feedback from the public, FAA is requesting approval of a New Generic Information Collection Request: “Generic Clearance for Customer Interactions”.

DATES: Written comments should be submitted by June 1, 2021.

ADDRESSES: Send comments to the FAA at the following address: Barbara Hall, Federal Aviation Administration, ASP-110, 10101 Hillwood Parkway, Fort Worth, TX 76177

FOR FURTHER INFORMATION CONTACT: Barbara Hall at (940) 594-5913, or by email at: Barbara.L.Hall@faa.gov.

SUPPLEMENTARY INFORMATION:

OMB Control Number: 2120-0772.

Title: Generic Clearance for Customer Interactions.

Form Numbers: There are no FAA forms associated with this generic information collection.

Type of Review: Renewal.

Background: Customer Interactions provide the Federal Aviation Administration valuable information and connect the agency to the public that we serve. In order to ensure a

timely and consistent process for Paperwork Reduction Act compliance, the Federal Aviation Administration is proposing to develop a Generic Information Collection Request to be utilized for Customer Interactions that support the Agency’s mission.

Customer Interactions can support the Federal Aviation Administration’s mission by allowing the Agency to collect qualitative and quantitative data that can help inform scientific research; aviation assessments and monitoring efforts; validate models or tools; and enhance the quantity and quality of data collected across communities. Customer Interactions also create an avenue to incorporate local knowledge and needs, and can contribute to increased data sharing, open data, and government transparency. The Federal Aviation Administration may sponsor the collection of this type of information in connection with aviation projects. All such collections will follow Agency policies and regulations. If a new collection is not within the parameters of this generic Information Collection Request (ICR), the Agency will submit a separate information collection request to Office of Management and Budget (OMB) for approval.

Collections under this generic ICR will be from volunteers who participate on their own initiative through an open and transparent process; the collections will be low-burden for participants; collections will be low-cost for both the participants and the Federal Government; and data will be available to support the endeavors of the Agency, states, tribal or local entities where data collection occurs.

Respondents: Approximately 110,000 Individuals and Households, Businesses and Organizations, State, Local or Tribal Government.

Frequency: Once per request.

Estimated Average Burden per Response: 10 minutes.

Estimated Total Annual Burden: 18330 hours.

Public Comments Invited: You are asked to comment on any aspect of this information collection, including (a) Whether the proposed collection of information is necessary for FAA’s performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information. The agency will summarize and/or include your comments in the request for OMB’s clearance of this information collection.

Issued in Fort Worth, TX, on March 26, 2021.

Barbara L. Hall,

FAA Information Collection Clearance Officer, Performance, Policy, and Records Management Branch, ASP-110.

[FR Doc. 2021-06614 Filed 3-30-21; 8:45 am]

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

Agency Information Collection Activities: Requests for Comments; Clearance of Renewed Approval of Information Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice and request for comments.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, FAA invites public comments about our intention to request the Office of Management and Budget (OMB) approval to renew a generic information collection. As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery, FAA has an approved Generic Information Collection Request (Generic ICR): “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery”.

DATES: Written comments should be submitted by June 1, 2021.

ADDRESSES: Send comments to the FAA at the following address: Barbara Hall, Federal Aviation Administration, ASP-110, 10101 Hillwood Parkway, Fort Worth, TX 76177.

FOR FURTHER INFORMATION CONTACT: Barbara Hall at (940) 594-5913, or by email at: Barbara.L.Hall@faa.gov.

SUPPLEMENTARY INFORMATION:

OMB Control Number: 2120-0746.

Title: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

Form Numbers: There are no FAA forms associated with this generic information collection.

Type of Review: Renewal of a generic information collection.

Background: The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery. By qualitative feedback we

mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

Respondents: Approximately 110,000 Individuals and Households, Businesses and Organizations, State, Local or Tribal Government.

Frequency: Once per request.

Estimated Average Burden per Response: 10 minutes.

Estimated Total Annual Burden: 18,330 hours.

Public Comments Invited: You are asked to comment on any aspect of this information collection, including (a) Whether the proposed collection of information is necessary for FAA's performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality

of the collected information. The agency will summarize and/or include your comments in the request for OMB's clearance of this information collection.

Issued in Fort Worth, TX, on March 26, 2021.

Barbara L. Hall,

FAA Information Collection Clearance Officer, Performance, Policy, and Records Management Branch, ASP-110.

[FR Doc. 2021-06613 Filed 3-30-21; 8:45 am]

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DEPARTMENT OF TRANSPORTATION

Federal Railroad Administration

[Docket No. FRA-2021-0039, Notice No. 1]

Public Meeting on Railroad Safety Advisory Committee Process

AGENCY: Federal Railroad Administration (FRA), Department of Transportation (DOT).

ACTION: Announcement of public meeting.

SUMMARY: The Federal Railroad Administration (FRA) invites interested persons to participate in a public meeting to discuss recommendations to improve the efficiency and effectiveness of FRA's Railroad Safety Advisory Committee (RSAC). The RSAC is a Federal Advisory Committee that provides a forum for collaborative problem solving of critical safety issues and, as appropriate, develops recommendations for railroad safety regulations through a consensus process.

DATES: The public meeting is scheduled for April 16, 2021. The meeting will commence at 10:00 a.m. and will adjourn by 12:00 p.m. (all times Eastern Daylight Time). Requests to attend the meeting must be received by April 9, 2021. Requests for time to speak at the meeting must be received by April 9, 2021, and must include any written materials intended for presentation at the meeting. Requests for accommodations because of a disability must be received by April 9, 2021.

ADDRESSES: The meeting will be held by phone. Information on how to call into the meeting will be provided upon registration.

Comments on the RSAC process in response to this Announcement should be submitted to docket number FRA-2021-0039 at [regulations.gov](https://www.regulations.gov).

FOR FURTHER INFORMATION CONTACT: Kenton Kilgore, RSAC Designated Federal Officer/RSAC Coordinator, FRA Office of Railroad Safety, (202) 493-6286 or kenton.kilgore@dot.gov.

SUPPLEMENTARY INFORMATION: The RSAC is a Federal Advisory Committee composed of 34 voting representatives from 23 member organizations, representing various rail industry perspectives. The RSAC has a balanced membership of railroad management, labor, and other appropriate railroad industry stakeholders. The RSAC's past recommendations reflect the participants' careful evaluation of significant and complex safety and regulatory issues. The RSAC has addressed 58 tasks and conducted almost 600 committee, working group, and task force meetings on critical safety issues.

A copy of the current RSAC charter and other relevant reference documents are available in the docket for review. Additional general information about the RSAC is available on the RSAC website at <https://rsac.fra.dot.gov/>.

This meeting is intended to solicit public input on the RSAC's current charter and related requirements, and input on how to improve the RSAC process generally. Although FRA welcomes input on any issues related to the structure, organization, and processes of the RSAC, in advance of the meeting FRA will post an agenda in the docket highlighting specific issues on which FRA is interested in receiving feedback. FRA will compile all input received at the meeting and post that compilation to the docket.

Public Participation: The meeting will be open to the public, but attendance may be limited due to the number of available phone lines. To register, please send an email to Mr. Kilgore at kenton.kilgore@dot.gov by April 9, 2021. DOT and FRA are committed to providing equal access to this meeting for all participants. If you need alternative formats or services because of a disability, please include your requested accommodations in your registration email. Written comments on the RSAC process should be submitted to the public docket noted above. To provide comment during the meeting, please send an email, including any written materials to accompany your comment, please send an email to Mr. Kilgore at kenton.kilgore@dot.gov by April 9, 2021, to allow for review.

Issued in Washington, DC, on March 26, 2021.

Brett A. Jortland,

Acting Chief Counsel.

[FR Doc. 2021-06643 Filed 3-30-21; 8:45 am]

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