

**From:** [Nguyen, Vinh \(OST\)](#)  
**To:** [The Doane's](#); [Bartlett, Jessica](#); [Graber, Kimberly \(OST\)](#); [Workie, Blane \(OST\)](#)  
**Cc:** [Cohn, Robert E.](#); [Rizzi, Patrick R.](#)  
**Subject:** RE: Motion of WestJet for an Extension of Time to File an Answer (DOT-OST-2020-0137)  
**Date:** Monday, August 17, 2020 1:36:00 PM

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Good afternoon.

We believe it is warranted to grant WestJet's request for an extension of time to file an answer. The answer is due on or before September 22, 2020. A copy of this email will be placed in the docket DOT-OST-2020-0137.

Best regards,  
Vinh Q. Nguyen  
Senior Attorney  
Office of Aviation Consumer Protection  
Office of the General Counsel

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**From:** The Doane's [mailto:rwdoane@outlook.com]  
**Sent:** Monday, August 17, 2020 1:03 PM  
**To:** Bartlett, Jessica <jessica.bartlett@hoganlovells.com>; Graber, Kimberly (OST) <kimberly.graber@dot.gov>; Workie, Blane (OST) <Blane.Workie@dot.gov>; Nguyen, Vinh (OST) <vinh.nguyen@dot.gov>  
**Cc:** Cohn, Robert E. <robert.cohn@hoganlovells.com>; Rizzi, Patrick R. <patrick.rizzi@hoganlovells.com>  
**Subject:** RE: Motion of WestJet for an Extension of Time to File an Answer (DOT-OST-2020-0137)

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Good day

As indicated in the response attached above dated Saturday August 15<sup>th</sup>, I did in fact agree to a 15 day extension to the legal requirement of 15 days. This would take the response time to September 13<sup>th</sup> 2020.

As this in fact is not a complex case at all, simply looking for the refunds due and not the forced travel bank, and given that have already had 4 months to honor their legal requirements, I believe I am being more than reasonable.

Respectfully

Rick Doane

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**From:** Bartlett, Jessica <[jessica.bartlett@hoganlovells.com](mailto:jessica.bartlett@hoganlovells.com)>  
**Sent:** August 17, 2020 12:00 PM  
**To:** [rwdoane@outlook.com](mailto:rwdoane@outlook.com); [kimberly.graber@dot.gov](mailto:kimberly.graber@dot.gov); [blane.workie@dot.gov](mailto:blane.workie@dot.gov);

[vinh.nguyen@dot.gov](mailto:vinh.nguyen@dot.gov)

**Cc:** Cohn, Robert E. <[robert.cohn@hoganlovells.com](mailto:robert.cohn@hoganlovells.com)>; Rizzi, Patrick R.

<[patrick.rizzi@hoganlovells.com](mailto:patrick.rizzi@hoganlovells.com)>

**Subject:** Motion of WestJet for an Extension of Time to File an Answer (DOT-OST-2020-0137)

Dear all:

Attached please find the Motion of WestJet for an Extension of Time to File an Answer, as filed in the above-referenced docket today.

Best regards,  
Jessica

**Jessica Bartlett**

Transportation Specialist

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If you would like to know more about how we are managing the impact of the COVID-19 pandemic on our firm then take a look at our brief [Q&A](#). If you would like to know more about how to handle the COVID-19 issues facing your business then take a look at our [information hub](#).

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