# BEFORE THE OFFICE OF THE SECRETARY U.S. DEPARTMENT OF TRANSPORTATION WASHINGTON, D.C.

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U.S. – HAVANA PUBLIC CHARTER	)	Docket DOT-OST-2020-0011
AUTHORIZATIONS	)	DOCKCE DOT OST 2020 0011
	)	

### ANSWER OF HAVANA AIR

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February 19, 2020

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U.S. – HAVANA PUBLIC CHARTER AUTHORIZATIONS	) ) ) ) Docket DOT-OST-2020-0011 )
	)

#### **ANSWER OF HAVANA AIR**

Pursuant to the terms of Show Cause Order 2020-1-16, ViajeHoy Charters, d/b/a Havana Air ("Havana Air") respectfully submits this Answer to the various filings herein filed February 12, 2020 by a number of parties.

#### **ANSWER**

### 1. CTS

Despite not being listed as a current or recent Cuba Part 380 Public Charter Operator ("PC Operator") in the Department's Show Cause Order analysis and summary of past-year/current Cuba PC Operators, Cuba Travel Services, Inc. ("CTS") has filed objections herein indicating it now wants to be a PC Operator. However, CTS Provides scant details of its new charter plans.

<sup>1/</sup> Whereas CTS Objects to the required Notice filed by Swift, curiously CTS did not object to the Notice similarly required to be filed by World Atlantic.

CTS admits the HAV charters it states it now plans now operating will be "new charter services," and also further admits it has in fact not operated any charters to Cuba in the past 3+ years since 2016. CTS Objections, p.2. CTS states that it was obliged back in 2016 to "reevaluate" its indirect air carrier services previously operated as an OFAC CSP/DOT PC Operator and that it decided to suspend such services "temporarily" due to the scheduled air carrier service to Cuba (ie: American Airlines, JetBlue, Delta, Southwest). Id. Instead of charters, CTS has in recent years restricted itself to the sale, as travel agent, of scheduled tickets of American, JetBlue, etc.... Indeed, on its website today, CTS not only does not offer any charter services, it unambiguously states its business as being that of a travel agent selling the scheduled air tickets of American Airlines, JetBlue, Delta, & Southwest. See:

https://www.cubatravelservices.om/plan-your-trip/ (copy attached at Tab 1). CTS is therefore clearly not a seller of any charter services<sup>2</sup> and, for the purposes of this allocation proceeding, the Department did not list CTS as a current or even recent Cuba PC Operator because it is not such a PC Operator.

Regarding CTS' plans for purported new charters, they are unacceptably vague. CTS has curiously failed to identify how many PC flights it might operate, fails to identify which direct air carrier(s) it states it has executed a charter agreement(s) with, or which direct air carrier will file an application for an allocation (but will only do this <u>after</u> issuance of the Final Order). CTS'

<sup>2/</sup> On its website, as travel agent CTS only holds out MIA-HAV scheduled services of American and on FLL-HAV the scheduled services of JetBlue. See: CTS booking results, Tab 2. Further, CTS on its website holds out, again as agent, one-stop scheduled services of foreign air carriers to non-HAV cities like Santa Clara (SNU) for the period commencing after March 10, 2020, the date beyond which US charter services are now prohibited (US scheduled carriers have since December 2019 been prohibited from such operation of scheduled services for these non-HAV cities). See: CTS website MIA-SNU & FLL-SNU search results – holding out COPA Airlines, etc..... services to SNU, copy attached Tab 3).

un-named contracted carrier cannot be Swift (CTS flights would have been listed in Swift's Notice as to firm contracts). Similarly, it cannot be World Atlantic, for the same reason. Or perhaps CTS/World Atlantic anticipates somehow using/have transferred to it the already problematic<sup>3</sup> World Atlantic/Superior allocations which were listed in the Show Cause Order and allocating them to CTS. Or perhaps CTS anticipates using as its purported direct air carrier another unidentified US charter carrier or a 7<sup>th</sup> freedom foreign air carrier.

Regardless, this total lack of clarity by CTS regarding its new charters and its status as an exclusive seller of existing substantial scheduled services to HAV and non-HAV cities is totally inconsistent with the purpose of the Show Cause Order and the concept of grandfathering-in of current/recent incumbent PC operations of the carriers/Cuba PC Operators which actually did operate as indirect air carriers in the market in the past several years and do so currently. CTS' stated intent to now resume PC operations after a 3+ year hiatus of its own commercial choosing is clearly totally opportunistic and speculative and violates the whole premise upon which this allocation proceeding was established and should be rejected.

#### 2. World Atlantic/Superior

It is curious that Superior has filed no comment in support of its purported intent to reinitiate its collapsed/never commenced PC program of flights. This silence speaks volumes. In contrast to this silence from Superior however, various commenters have filed strong objections to any allocations to World Atlantic/Superior on the basis that: (i) World Atlantic is/was not an incumbent; (ii) the Superior PC Program contracted with World Atlantic collapsed and never

<sup>3/</sup> See: various objections filed herein on February 12 against World Atlantic/Superior.

commenced with consequent stranding of passengers at MIA during a peak holiday season; and (iii) Superior never apparently received from Cuba the requisite landing-rights permissions that are critically required in order to operate any charters, etc.... See: Responses of Havana Air, Swift Air & Aerocuba; February 12, 2020.

World Atlantic, the direct air carrier for Superior's never-operated PC flights, of course does not address what happened with its PC Operator's abandoned flights (and it must surely know). However, World Atlantic clearly intends that "its" 355 allocations will somehow be used in another manner, raising the possibility of a transfer of those allocations to another PC Operator, including even a transfer of the allocations to itself as the PC Operator (ie: as both PC Operator and direct air carrier as a direct-sale PC product). These possibilities raised by World Atlantic merely reinforce the conclusion that World Atlantic's allocation is totally speculative and opportunistic amounting in effect to what it believes should be a transferable license-to-hunt. Such an interpretation is contrary to the Show Cause Order and directly contrary to concept of fairness to PC Operators which have a demonstrated history of actually operating their PC programs. World Atlantic/Superior's allocations should be rejected as being inconsistent with the Show Cause Order.

### 3. Cubazul

As with Superior, there has been silence from Cubazul in response to the Show Cause Order. This silence again speaks volumes, raising the question as to the seriousness of its opportunistic doubling-up of its existing historic flight schedule. Consistent with the Department's concept in the Show Cause Order of a grandfathering-in at current levels of

operations, Cubazul's opportunistic attempt to now double its flight schedule to the detriment of other incumbents in this flight-capped environment is inconsistent with the Show Cause Order

4. Aerocuba

and should not be permitted.

Whereas Havana Air broadly agrees with Aerocuba's arguments: (i) regarding World Atlantic/Superior's failure to operate; and (ii) that the charter allocations should be to the true-parties-in-interest; the PC Operators, as opposed to the direct air carriers the PC Operators selected. Nothing in Aerocuba's objections justifies Aerocuba's attempt to essentially double-up its existing charter flight levels over its recent/historical levels to the detriment of the other incumbent PC Operators. As with Cubazul, Aerocuba's opportunistic attempt to double-up its frequencies should not be permitted.

WHEREFORE, for the reasons stated above and in its February 12 comments herein, Havana Air objects to the procedures and allocations proposed and applied for.

Respectfully Submitted,

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Suite 590

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Counsel for Havana Air

February 19, 2020

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# TAB 1

Our partnerships with American Airlines, Alaska Airlines, Southwest, JetBlue and Delta offer the most flexible schedule to our passengers when booking their next flight to Cuba.

#### **PURCHASE TODAY**



### Hotel Reservations, Car Rental and Ground Transportation

Long standing, strong relationships with the largest hotel chains in Cuba allow us to get some of the most competitive rates in the market. This benefits our clients as we pass on the savings to them. We also work with various car rental companies offering flexibility -from economy to luxury. If you're part of a group, you'll love the experience the tour busses have to offer- complete with AC and modern features.

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**ACCEPT** 









# TAB 2



Q Log in / Register English Spanish Flight Home Plan Your Trip Check Out Confirmation Round Trip O One Way O Multi-leg **Departure Date Return Date** 03/21/2020 Anytime 03/28/2020 Anytime Search Fort Lauderdale, US Havana, Cuba **Advanced Options** Results Filter 7 result(s) Matrix Itinerary Your shopping basket is empty Unselect all filters All Flights (\$) Price Airline(FLL>HAV) 4 Departure Hour History (1) 4 United American <u>Airlines</u> **Arrival Hour** Stop(FLL>HAV) <u>Aeromexico</u> **JetBlue** Fort Lauderdale -(\$) Connections Airlines (\$) . Havana Direct Flight \$ 558.85 Sat 21 Mar (\$) Airports 1 Adult Havana - Fort Duration 4 Lauderdale 1 Connection \$ 548.25 \$ 669.35 \$ 774.10 Sat 28 Mar **Booking Class** 17 1 Adult Cabin Classes (\$) Minimum Maximum (\$) Luggage Show Additional Filters Clear Result +/- 3 days Sort from lowest to highest price Fort Lauderdale, FL, USA to Havana, Cuba 5 results out of 7 Sat 21 Mar, Sat 28 Mar JetBlue Average price per person (includes Taxes and carrier-imposed fees): \$ 558.85 Hide Total fare (includes Taxes and carrier-imposed fees): : \$ 558.85 Outbound: Fort Lauderdale - Havana Saturday, March 21, 2020 Show Details 4 **JetBlue** Departs Arriving Duration Jose Marti Intl, Havana (HAV) Fil Intl, Fort Lauderdale (FLL) 01:17 Baggage 
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Home

**Flight** 

0 Log in / Register

English Spanish

History (3)

Air France

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Sat 21 Mar 1 Adult

Sat 28 Mar 1 Adult

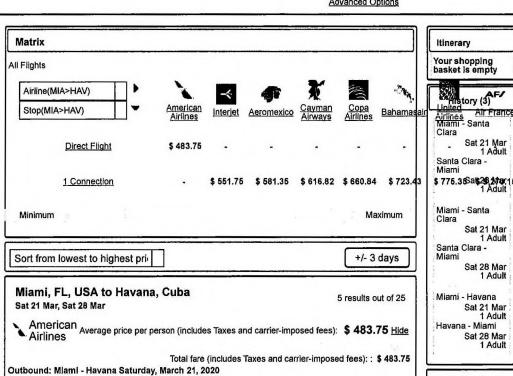
Sat 21 Mar 1 Adult

Sat 28 Mar

Clear Result

Check Out Plan Your Trip Confirmation Round Trip ○ One Way ○ Multi-leg Departure Date Return Date 03/21/2020 Anytime 03/28/2020 Anytime Miami, USA Havana, Cuba Search **Advanced Options** 

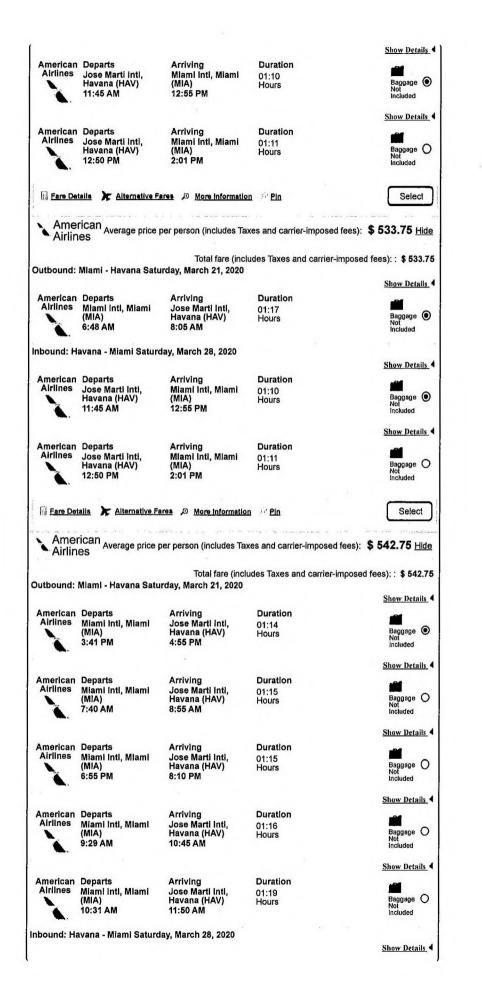
Results Filter 25 result(s) Unselect all filters (\$) Price 4 Departure Hour **Arrival Hour** 4 (\$) Connections (\$) **Airlines** (\$) **Airports** 4 Duration 7 **Booking Class** (\$) Cabin Classes (\$) 1 Luggage Show Additional Filters

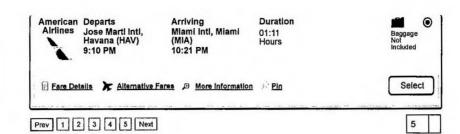


Show Details American Departs
Airlines Miami in Arriving Duration Jose Marti Intl, Havana (HAV) Miami Intl, Miami (MIA) 01:14 Baggage 
Not Included Hours 3:41 PM 4:55 PM Show Details American Departs Arriving Duration Airlines Miami Intl, Miami (MIA) Jose Marti Inti, Havana (HAV) 01:15 Baggage O Not Included Hours 7:40 AM 8:55 AM Show Details American Departs Arriving Duration Miami Intl, Miami (MIA) Jose Marti Intl, Havana (HAV) Airlines 01:15 Baggage O Not Included Hours 6:55 PM 8:10 PM Show Details American Departs
Airlines Miami Inti, Miami Arriving Duration Jose Marti Intl, Havana (HAV) 01:16 Baggage O Not Included (MIA) Hours 9:29 AM 10:45 AM Show Details American Departs Arriving Duration Jose Marti Intl, Havana (HAV) Airlines Miami Inti, Miami (MIA) 01:19 Baggage O Not Included Hours 10:31 AM 11:50 AM

				Show Details
American	Departs	Arriving	Duration	
Airlines	Jose Martl Intl.	Mlami Inti, Mlami	01:12	
	Havana (HAV)	(MIA)	Hours	Baggage (9)
•	9:55 AM	11:07 AM		Included
				Show Details
American		Arriving	Duration	
Airlines	Jose Marti Inti,	Miami Inti, Miami	01:16	Baggage O
	Havana (HAV)	(MIA) 10:21 AM	Hours	Not
	9:05 AM	10,21 AW		Included
Fare Det	alls Alternative Fo	ares 🔎 More Information	€ Pin	Select
➤ Amer	ican .			6 <b>\$ EOA 75</b> UNA
Airlin	es Average price	per person (includes laxe	es and carrier-imposed	fees): \$ 504.75 <u>Hide</u>
			des Taxes and carrier-i	mposed fees):: \$ 504.75
Outbound:	Miami - Havana Satu	ırday, March 21, 2020		Show Details.
American	Denarts	Arriving	Duration	PHON DEIGHT
Airlines	Miami Inti, Miami	Jose Marti Intl.	01:17	
1	(MIA)	Havana (HAV)	Hours	Baggage
	6:48 AM	8:05 AM		Not Included
nbound: Ha	avana - Miami Saturo	iay, March 28, 2020		
				Show Details.
American		Arriving	Duration	-04
Airlines	Jose Marti Inti,	Miami Inti, Miami	01:12	
	Havana (HAV) 9:55 AM	(MIA) 11:07 AM	Hours	Baggage  Not Included
				Show Details
American	Departs	Arriving	Duration	Show Details
Airlines	Jose Marti Intl,	Miami Inti, Miami	01:16	
	Havana (HAV)	(MIA)	Hours	Baggage O
	9:05 AM	10:21 AM		Included
Fare Det	ails Alternative Fa	ares D More Information	Pin	Select
OK				
. Amor	icon		Called S. Co. Co. Co. Co. Co. Co. Co. Co. Co. Co	
Amer Airlin	ican Average price p	per person (includes Taxe	es and carrier-imposed	fees): \$ 512.75 <u>Hide</u>
Amer Airlin	ican <sub>Average price l</sub> es			fees): \$ 512.75 <u>Hide</u> mposed fees): : \$ 512.75
,				mposed fees):: \$ 512.75
Outbound:	Miami - Havana Satu	Total fare (inclu Irday, March 21, 2020	des Taxes and carrier-l	
Outbound:	Miami - Havana Satu Departs	Total fare (includerday, March 21, 2020  Arriving	des Taxes and carrier-i	mposed fees):: \$ 512.75
Outbound:	Miami - Havana Satu Departs Miami Inti, Miami	Total fare (incluinday, March 21, 2020  Arriving Jose Marti Intl,	des Taxes and carrier-li  Duration 01:14	mposed fees): : \$ 512.75  Show Details 4  Baggage  Baggage
Outbound:	Miami - Havana Satu Departs	Total fare (includerday, March 21, 2020  Arriving	des Taxes and carrier-i	mposed fees): : \$ 512.75
Outbound:	Miami - Havana Satu Departs Miami Inti, Miami (MIA)	Total fare (inclu irday, March 21, 2020 Arriving Jose Marti Intl, Havana (HAV)	des Taxes and carrier-li  Duration 01:14	Show Details  Show Details  Baggage  Not Included
Outbound:	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM	Total fare (inclu irday, March 21, 2020 Arriving Jose Marti Intl, Havana (HAV)	des Taxes and carrier-li  Duration 01:14	Show Details  Show Details  Baggage  Not Included
Outbound: American Airlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM	Total fare (incluring and an arriving Jose Marti Intl, Havana (HAV) 4:55 PM	des Taxes and carrier-li Duration 01:14 Hours	Show Details   Bapgage  Not Included  Show Details
American American	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM	Total fare (incluring), March 21, 2020  Arriving Jose Marti Inti, Havana (HAV) 4:55 PM	des Taxes and carrier-li  Duration 01:14 Hours  Duration	Show Details   Show Details   Baggage  Not  Included  Show Details   Baggage   Show Details   Baggage   On   Show Details   Baggage   Adding   Baggage   Adding  Baggage   Adding   Baggage   Baggage   Adding   Baggage   Ba
American American	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM Departs Miami Inti, Miami (MIA)	Total fare (includer of the control	Duration 01:14 Hours  Duration 01:15	Show Details  Baggage  Not Included  Show Details  Baggage  Not Included  Show Details  Baggage  Not Included
American Airlines American Airlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM Departs Miami Inti, Miami (MIA) 7:40 AM	Total fare (includered), March 21, 2020  Arriving Jose Marti Inti, Havana (HAV) 4:55 PM  Arriving Jose Marti Inti, Havana (HAV) 8:55 AM	Duration 01:14 Hours Duration 01:15 Hours	Show Details  Baggage  Not Included  Show Details  Baggage  Not Included  Show Details  Baggage  Not Included
American Airlines  American Airlines  American	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM Departs Miami Inti, Miami (MIA) 7:40 AM	Total fare (incluring and an arriving Jose Marti Inti, Havana (HAV) 4:55 PM  Arriving Jose Marti Inti, Havana (HAV) 8:55 AM	Duration 01:14 Hours  Duration 01:15 Hours	Show Details  Baggage  Not Included  Show Details  Baggage  Not Included  Show Details  Baggage  Not Included
American Airlines American Airlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM  Departs Miami Inti, Miami (MIA) 7:40 AM  Departs Miami Inti, Miami	Total fare (includer of the control	Duration 01:15 Duration 01:15 Duration 01:15	Show Details  Baggage  Not Included  Show Details  Baggage  Not Included  Show Details  Baggage  Not Included
American Airlines  American Airlines  American	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM Departs Miami Inti, Miami (MIA) 7:40 AM	Total fare (incluring and an arriving Jose Marti Inti, Havana (HAV) 4:55 PM  Arriving Jose Marti Inti, Havana (HAV) 8:55 AM	Duration 01:14 Hours  Duration 01:15 Hours	Show Details.  Show Details.  Baggage Not Included  Show Details.  Baggage O Not Included  Show Details.
American Airlines  American Airlines  American	Departs Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM  Departs Miami Inti, Miami (MIA) 7:40 AM  Departs Miami Inti, Miami (MIA)	Total fare (includer of the control	Duration 01:15 Duration 01:15 Duration 01:15	Show Details  Baggage  Not Included
American Airlines  American Airlines  American Airlines	Departs Miami inti, Miami (MIA) 3:41 PM  Departs Miami inti, Miami (MIA) 7:40 AM  Departs Miami inti, Miami (MIA) 6:55 PM	Total fare (includer of the control	Duration 01:15 Duration 01:15 Duration 01:15	Show Details  Baggage  Not Included
American Airlines  American Airlines  American Airlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM  Departs Miami Inti, Miami (MIA) 7:40 AM  Departs Miami Inti, Miami (MIA) 6:55 PM  Departs Miami Inti, Miami	Total fare (includer of the control	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours	Show Details   Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details   Show Details   Baggage  Not  Included
American Airlines  American Airlines  American Airlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM  Departs Miami Inti, Miami (MIA) 7:40 AM  Departs Miami Inti, Miami (MIA) 6:55 PM	Total fare (includer of the control	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours	Show Details  Baggage  Not Included
American Airlines  American Airlines  American Airlines	Departs Miami inti, Miami (MIA) 3:41 PM  Departs Miami inti, Miami (MIA) 7:40 AM  Departs Miami inti, Miami (MIA) 6:55 PM  Departs Miami inti, Miami (MIA) Copports Miami inti, Miami (MIA)	Total fare (includered), March 21, 2020  Arriving Jose Marti Inti, Havana (HAV) 4:55 PM  Arriving Jose Marti Inti, Havana (HAV) 8:55 AM  Arriving Jose Marti Inti, Havana (HAV) 8:10 PM  Arriving Jose Marti Inti, Havana (HAV)	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours	Show Details  Baggage  Not Included
American Airlines  American Airlines  American Airlines  American Airlines	Departs Miami inti, Miami (MIA) 3:41 PM  Departs Miami inti, Miami (MIA) 7:40 AM  Departs Miami inti, Miami (MIA) 6:55 PM  Departs Miami inti, Miami (MIA) 9:29 AM	Total fare (includer of the process	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours  Duration 01:16 Hours	Show Details  Baggage O Not Included
American Airlines  American Airlines  American Airlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM  Departs Miami Inti, Miami (MIA) 7:40 AM  Departs Miami Inti, Miami (MIA) 6:55 PM  Departs Miami Inti, Miami (MIA) 9:29 AM	Total fare (includer of the control	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours  Duration 01:16 Hours	Show Details   Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details
American Airlines  American Airlines  American Alrlines  American Alrlines	Departs Miami inti, Miami (MIA) 3:41 PM  Departs Miami inti, Miami (MIA) 7:40 AM  Departs Miami inti, Miami (MIA) 6:55 PM  Departs Miami inti, Miami (MIA) 9:29 AM	Total fare (includer of the process	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours  Duration 01:16 Hours	Show Details   Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Not  Included  Show Details   Baggage  Not  Not  Included  Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included
American Airlines  American Airlines  American Alrlines  American Alrlines	Miami - Havana Satu Departs Miami Inti, Miami (MIA) 3:41 PM  Departs Miami Inti, Miami (MIA) 7:40 AM  Departs Miami Inti, Miami (MIA) 6:55 PM  Departs Miami Inti, Miami (MIA) 9:29 AM  Departs Miami Inti, Miami (MIA) 9:29 AM	Total fare (includer of the process	Duration 01:14 Hours  Duration 01:15 Hours  Duration 01:15 Hours  Duration 01:16 Hours	Show Details   Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details   Baggage  Not  Included  Show Details

Inbound: Havana - Mlami Saturday, March 28, 2020





# TAB 3



CUBA TRAVEL SERVICES Q Log in / Register English Spanish Home **Flight** Plan Your Trip Check Out Confirmation Round Trip O One Way O Multi-leg **Departure Date** Return Date From 03/21/2020 Anytime 03/28/2020 Anytime Miami, USA Santa Clara, Cuba Search Advanced Options Matrix Results Filter 7 result(s) Itinerary Unselect all filters Your shopping basket is empty All Flights (\$) Price Airline(MIA>SNU) 4 **Departure Hour** History (3) 1 Stop(MIA>SNU) **Arrival Hour** Avianca Taca Intl Airlines Miami -Connections (\$) (\$) Sat 15 Feb 1 Adult **Airlines** \$ 861.09 1 Connection (\$) 1 **Airports** Havana -Miami Duration Sat 22 Feb \$ 1,735.25 2 Connection(s) \$ 1,149.93 \$ 1,152.25 1 Adult 个 **Booking Class** Cabin Classes (\$) 1 Miami -Minimum Maximum Santa Clara (\$) Luggage Sat 15 Feb 1 Adult Show Additional Filters Santa Clara -+/- 3 days Sort from lowest to highest price Miami Sat 22 Feb 1 Adult Miami, FL, USA to Santa Clara, Cuba 5 results out of 7 Miami -Sat 21 Mar, Sat 28 Mar Santa Clara Sat 21 Mar 1 Adult **★** Multiple Average price per person (includes Taxes and carrier-imposed fees): \$861.09 Hide Santa Clara -**Airlines** Miami Sat 28 Mar Total fare (includes Taxes and carrier-imposed fees): : \$ 861.09 1 Adult Outbound: Miami - Santa Clara Saturday, March 21, 2020 Show Details 4 Copa Airlines Departs **Arriving** Duration Miami Intl, Miami (MIA) Abel Santamaria, Santa Clara (SNU) Clear Connection Result Baggage 
included 6:03 PM 12:02 PM 17:59 Hours Baggage Next day arrival! Show Details **Departs** Arriving Duration Copa Abel Santamaria, Santa Clara (SNU) **Airlines** Miami Intl, Miami (MIA) Connection Baggage O 12:02 PM 5:42 PM 18:20 Hours Baggage Next day arrival! Show Details Arriving Copa Airlines Departs Duration Abel Santamaria, Santa Clara (SNU) Miami Intl, Miami (MIA) Connection Baggage O 2:43 PM 12:02 PM 21:19 Hours Next day Baggage arrival! Show Details

Copa Airlines

Departs

11:38 AM

(MIA)

Miami Intl, Miami

Arriving

12:02 PM

Abel Santamaria, Santa Clara (SNU)

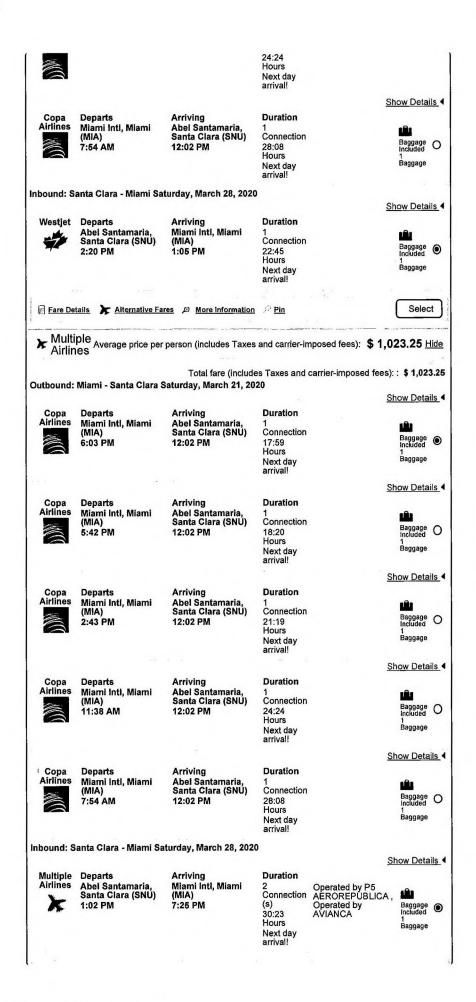
Duration

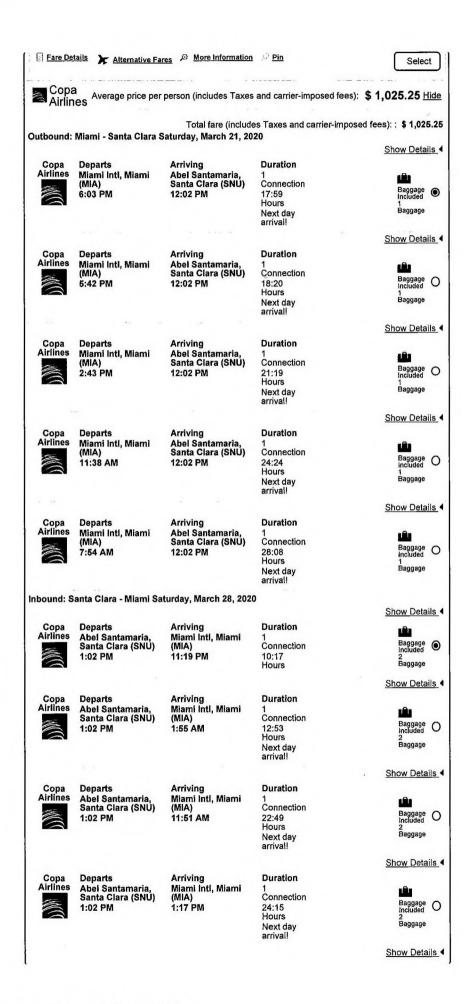
Connection

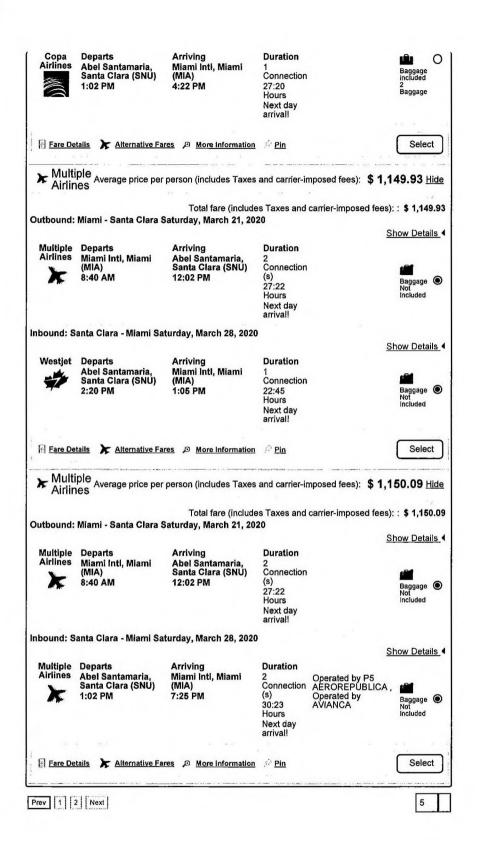
Baggage Included

Baggage

0









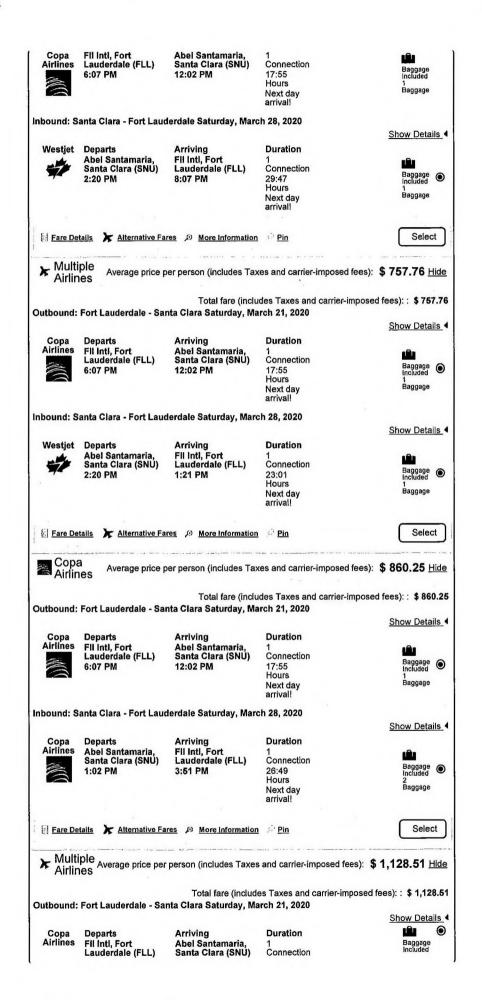
CUBA TRAVEL SERVICES Q Log in / Register English Spanish Home Flight Plan Your Trip Check Out Confirmation Round Trip O One Way O Multi-leg **Departure Date** Return Date 03/21/2020 Anytime 03/28/2020 Anytime Search Fort Lauderdale, US Santa Clara, Cuba **Advanced Options** Matrix Itinerary Results Filter 5 result(s) Unselect all filters Your shopping basket is empty All Flights Price (\$) 1 Airline(FLL>SNU) 1 **Departure Hour** History (2) Gulfstream International <u>United</u> Airlines **Arrival Hour** 1 Stop(FLL>SNU) Bahamasair Fort Lauderdale (\$) Connections Havana (\$) Airlines \$ 725.45 1 Connection Sat 21 Mar **Airports** (\$) 1 Adult Havana - Fort 1 Duration Lauderdale 2 Connection(s) \$ 705.95 \$ 915.95 \$ 1,010.29 Sat 28 Mar **Booking Class** 1 1 Adult (\$) Cabin Classes Maximum Minimum Fort (\$) 1 Luggage Lauderdale - Santa Clara Show Additional Filters Sat 21 Mar 1 Adult +/- 3 days Sort from lowest to highest pric Santa Clara -Fort Lauderdale Fort Lauderdale, FL, USA to Santa Clara, Cuba Sat 28 Mar 1 Adult 5 results out of 5 Sat 21 Mar, Sat 28 Mar **★** Multiple Average price per person (includes Taxes and carrier-imposed fees): \$ 725.45 Hide Airlines Clear Result Total fare (includes Taxes and carrier-imposed fees):: \$ 725.45 Outbound: Fort Lauderdale - Santa Clara Saturday, March 21, 2020 Show Details 4 Duration Copa Airlines Departs **Arriving** Fli Intl, Fort Abel Santamaria Santa Clara (SNU) Lauderdale (FLL) Connection 6:07 PM 12:02 PM Baggage 
Included 17:55 Baggage Next day arrival! Inbound: Santa Clara - Fort Lauderdale Saturday, March 28, 2020 Show Details Westjet Departs Arriving Duration Abel Santamaria, Santa Clara (SNU) FII Intl, Fort Lauderdale (FLL) Connection Baggage 
Included 2:20 PM 11:03 AM 20:43 Hours Baggage Next day Select Fare Details Alternative Fares More Information Pin \* Multiple Average price per person (includes Taxes and carrier-imposed fees): \$ 733.03 Hide Total fare (includes Taxes and carrier-imposed fees): \$ 733.03 Outbound: Fort Lauderdale - Santa Clara Saturday, March 21, 2020

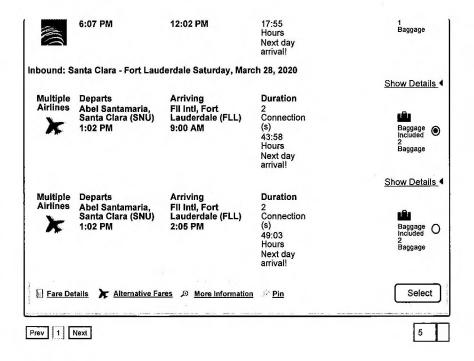
Show Details 4

Departs

Arriving

Duration





#### Certificate of Service

I hereby certify that on February 19, 2020, pursuant to Show Cause Order 2020-1-16, a copy of the Answer of ViajeHoy Charters, LLC, d/b/a Havana Air to the various filings filed February 12 was served via email on the persons listed below.

Addison P. Weinreb

Jason E. Maddux (Aerocuba, Cubazul) Robert Wirick (American Airlines) John Williams (American Airlines) John R. Mietus, Jr. (Caribbean Sun d/b/a WAA) Alex Krulic (Delta) Christopher Walker (Delta) Steven Seiden (Delta) Robert Land (JetBlue) Reese Davidson (JetBlue) Evelyn Sahr (JetBlue) Drew Derco (Jetblue) Leslie Abbott (Southwest) Robert Kneisley (Southwest) Parker J. Erkmann (Swift Air) Julia Brinton (Swift Air) Abby Bried (United Airlines) Steve Morrissey (United Airlines) Dan Weiss (United Airlines) Amna Arshad (United Airlines)

Josh Romanow (Xael Charter)

Brett Kruger (DOT)

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