

# August 5, 2020

Air Carrier Fitness Division **US** Department of Transportation 1200 New Jersey Avenue, SE Washington, DC 20590

> RE: Avatar Airlines, Inc. Docket: DOT-OST-2019-0164

> > **Application Update**

### Dear Sir/Madam:

While Avatar awaits the result of its petition for reconsideration, our managerial and operational teams continue to populate with highly-skilled, sought-after professionals, to meet the challenges of this Department's requirements.

Below is a restatement of Avatar's current organization:

# I. Management Structure and Personnel of Avatar Airlines (Managerial Competence)

# **Barry Michaels**

Founder, CEO and Director of Avatar Airlines, Inc.

Barry is the creator and visionary leader of Avatar Airlines. As a successful entrepreneur, Barry has over forty years of business experience starting, running, and assisting others in numerous ventures & successful businesses across the country, some spanning the entire globe. Barry has spent the last 27 years of his life in practical observation and study of the domestic aviation market, with a focus on "low cost" airline models.

Barry started his career as a Doctor of Chiropractic in 1969 after earning his degree from the New York College of Chiropractic. He returned to school and earned a bachelor's degree in Political Science (2005) and a Master of Public Administration degree (2007) from the University of Nevada at Las Vegas. Barry has been a candidate for the U.S. Senate and Congress as well as a frequent speaker at numerous airlines shows since 1993.



As Chief Executive Officer, Barry is responsible for vetting and providing the day-to-day leadership to Avatar's c-level executives, identifying the myriad of issues Avatar faces as a startup airline, providing solutions and strategies, implementing numerous independent and parallel processes to ensure Avatar will meet the managerial, operational, financial and compliance requirements of the DOT to achieve certification.

### Michael E. Zapin

Executive Vice President, Chief Legal Officer and Director of Avatar Airlines, Inc.

Michael Zapin has been involved in Avatar Airlines for the past eight years, presently serving as Executive Vice President and Chief Legal Officer. Michael is admitted to practice law before the federal and state courts of New York and Florida, the Ninth Circuit Court of Appeals, and the United States Supreme Court.

Michael received his Bachelor of Science degree from the City University of New York, and his Juris Doctor from New York Law School.

In his law practice, Michael is a staunch advocate of consumer and civil rights. A creative negotiator, litigator and transactional attorney, Michael has applied his skillset in helping to develop "win-win" scenarios for Avatar's future passengers, strategic partners, and investors. Michael believes his "deal-making-not-deal-breaking" philosophy will help Avatar become a pioneering force in the new frontier of "truly low fare" air travel.

#### Dan J. Eikleberry

Chief Operating Officer

Dan Eikleberry is a retired United Airlines B-747-400 captain with more than 20,000 hours of flight experience. He has flown for commercial airlines, United States military, private aviation, flight test and experimental aviation. He also has flight operations management experience with airline and FAA offices, including dispatch, load planning, customer and onboard services, and gate and cargo handling.

Dan received his Bachelor of Science degree from the United States Air Force Academy with majors in Aeronautical Engineering, Astronautical Engineering, Computer Sciences, Physics, and Engineering Sciences; and an MBA from Embry Riddle Aeronautical University as Master of Aviation Management.

### Randall "Randy" Lumia

Senior Vice President of Culture, People and Organizational Effectiveness

Randall "Randy" Lumia is a strategic, trusted, business-focused, and action-oriented Business Executive with over 35 years of experience holding leadership roles and in managing complex business issues with organization-wide and global implications.

As Avatar's VP of Culture and Organizational Efficiency, he will be working closely with the Avatar management team to skillfully craft and guide the evolution of a diverse Avatar culture, while pragmatically working to assure that the organization focuses on performance and efficiencies while assuring compliance in all aspects of the business.

Randy holds a Bachelor of Science in Engineering from The College of New Jersey and a Master of Science in Management / Human Resources from the New Jersey Institute of Technology. He is a Senior Certified Professional by the Society for Human Resources Management (CSP-SHRM) and has also been certified by the HR Certification Institute as a Senior Professional in Human Resources (SPHR). Randy has been recognized as an expert witness in the area of Human Resources by the Florida Commission on Human Relations.

# **Ankur Kapoor**

Senior Vice President Finance

Ankur is a global airline finance and revenue management professional having worked in various airlines around the world. He has a passion for low cost carriers and the mechanisms implemented to result in cost savings. Ankur has worked for IndiGo airlines in India, Emirates airline in Dubai and Spirit airlines in USA. Ankur has also worked in ICF (erstwhile SH&E), a management consulting firm specializing in airlines. Ankur has also worked on several business projects for start-up airlines and has also worked on the IPO of one airline. Ankur has a Bachelor's in Computer Engineering from the University of Texas El Paso and an MBA in Finance from the University of Texas Austin.

### William "Bill" McNease

Vice President & Director of Flight Operations

Bill's illustrious career includes flying 173 combat missions for the US Army during the Vietnam conflict, and was awarded the Bronze Star and 13 Air Medals during those combat missions in SE Asia. Bill also has amassed almost 19,000 hours flying experience, with over 15,000 hours as Pilot in Command. He has 27 type ratings and has flown more than 143 types of airplanes, balloons, blimps and helicopters.



Bill has held numerous leadership positions in many commercial and charter airlines. These include Director of Operations, Director Safety and Security, Director of Compliance, and Vice President of Flight Operations. Bill has also worked at the FAA as an Air Carrier Inspector, General Aviation Inspector, Flight Inspection Pilot and Air Traffic Controller. In addition to being certified in the US, Bill has also received transport pilot certifications from Costa Rica, Hungary, Italy, Indonesia, Malawi, Saudi Arabia and Switzerland.

Bill was also the recipient of the Admiral Luis de Florez Flight Safety Award from the Flight Safety Foundation for outstanding individual contributions to aviation safety, through basic design, device or practice and the Dr. Tony Kern Professionalism in Aviation Award from the NBAA and a NBAA Certified Aviation Manager (CAM).

Bill has a BA degree from Louisiana Tech University in Professional Aviation with a minor in Business Administration. Bill also has a MA degree in Aviation Management & Commercial Airlines from Delta State University in Cleveland Mississippi.

# Joe Rajacic

Director of Flight Training

Joe Rajacic has over 46 years of experience in aviation with over 37 years as a United Airlines pilot. His last 22 years, Joe flew the B747-400 and retired as an International Captain, Subject Matter Expert and Special Projects pilot. He served as Line Check Airman, developed scenariobased simulator lessons and chosen to help develop training programs. He has owned and operated a flight simulator school and flew as a corporate pilot. Joe worked at NASA Ames as a Special Projects/Simulator/Research Pilot.

Joe's ratings include Airline Transport Pilot - Airplane Single and Multiengine Land, Gold Seal Flight Instructor - Airplane and Instrument, Basic, Advanced and Instrument Ground Instructor, Airframe and Powerplant Mechanic and he holds a 1st Class FAA Flight Physical. Joe has amassed over 24,450 hours of total flying time with 20,400 in multiengine jets and over 12,400 hours flying the B747-400.

Joe has a B.S. degree in Aviation Maintenance Management from Lewis University in Lockport, Illinois. Joe is also a member of the American Society of Aerospace Pilots (ASAP), an FAA FAAST Team Representative and is a Board Member of the Western Museum of Flight and Pathways.

# **Eric Verdon**

Director of Maintenance

Eric comes to Avatar with more than 46 years in the aviation industry. Eric Joined the US Air Force in 1993 and served his country for 26 years. He held many positions while moving up in the enlisted force and serving his country; including aircraft hydraulic mechanic, Manager of the



Hydraulic and EGRESS, (Emergency Ground Rescue and Survival Systems) shops, Chief Maintenance Inspector, Production Supervisor, Support Staff Manager and Director of Maintenance.

Eric retired from the Air Force in 1999 as an E-8, Senior Master Sergeant, which is the top 3% of the entire enlisted force. While serving, he went to night schools and weekend seminars to receive an Associate Degree in Aircraft Pneudraulic Technology, a Bachelor Degree in Professional Aeronautics graduating with a GPA of 3.6, and, a Master's Degree in Aerospace/Aviation Management, graduating with a GPA of 3.8. He also earned his A&P License.

Eric was the recipient of several awards, including 3 Air Force Commendation Medals and 2 Air Force Meritorious Service Medals. Eric served in Operation Northern watch and Operation Eldorado Canyon. Upon "retirement" in June of 1999, he immediately went to work for Dee Howard in San Antonio TX as an A&P mechanic. At the end of 1999 Eric went to work as a line supervisor for United Airlines in LAX, Los Angeles California, one of the nation's busiest airports.

In 2006, Eric left United to work for American Airlines, (AA), as a Manager of line maintenance, also at LAX. In 2011, still with AA, Eric went to work at JFK in New York and then in 2014 went to Ft Worth to work at TAESL, (Texas Aero Engine Service LLC), a joint venture with Rolls Royce and AA overhauling aircraft engines, Trents and RB-211's.

Eric received numerous awards from the FAA, including a Ruby and Diamond Training Award and a Management Certificate. In 2015 Eric moved to Tampa to work for PEMCO Air World Services, now Airborne. In October 2019, Eric became the Director of Maintenance for Sky Palace Air until March of 2020 when Sky Palace closed.

Eric is from The Bronx, New York and now resides in Seffner Florida with his wife Cathy, daughter Jennifer and 2 grandsons, John and Gabriel.

# **Ken Qualls**

Director of Safety

Ken has over 45 years of safety and organizational management experience in the corporate and airline aviation sectors. Ken is a highly experienced captain and instructor in most Boeing aircraft and has over 31,000 total hours of flight time, with almost 27,000 of those hours as Pilot in Command and 5,500 international flight hours in the Boeing 747-400. He has extensive global flight operational experience and senior management experience with FAA FAR Part 91, 135, 121, 129, and Foreign Air Carriers.



Ken has his B.A / ME degree in Music Education (instrumental and vocal) from the University of Michigan in Ann Arbor, MI. He also has his Master's degree in International Business from the University of Wales, in Cardiff, UK.

Ken had opportunities to use his formal education as the Principal Chair Orchestral Clarinetist with the Air Force Band and second chair clarinetist with the San Antonio (Texas) Symphony. As if that weren't enough, Ken was also an actor on the 20th Century Fox Series M\*A\*S\*H, Dynasty, Trapper John MD, and is a member of SAG (Screen Actors Guild), SEG (Screen Entertainers Guild) and SWG (Screen Writers Guild). Ken was also a screen writer for "The John Housman Group" feature "Almost a Hero" TV movie.

#### Kevin A. Love

Chief Inspector

Kevin brings over 40 years of experience to Avatar Airlines. Kevin attended Detroit Institute of Aeronautics and obtained his Airframe and Powerplant FAA Certification and License. His experience includes Zantop International Airlines, National Airlines/National Air Cargo and Kalitta Air, which gives him a diverse aviation experience.

This experience includes being a Mechanic, Inspector, Project Manager, Inspection Foreman and Director of Quality Control (Chief Inspector) of Zantop International Airlines. This experience also includes being a Quality Control Representative during heavy check after the acquiring of new aircraft and the induction of newly acquired aircraft into a new maintenance program.

With this experience and extensive background in Aviation, Kevin holds the highest standard of quality in workmanship and ethics that is required in the aviation industry to ensure the Safety for employees and customers.

Kevin attended the Detroit Institute of Aeronautics where he graduated and obtained his Airframe and Powerplant License

#### **Kevin Walls**

Sr Vice President of Facilities and In-House Architect

Kevin Walls is a licensed architect with substantial aviation design and construction experience during his 16 years with Ogden Corporation working directly with operations personnel finding creative solutions that increase productivity and increases customer satisfaction. Kevin was the Principal Architect at the world's busiest airport in Atlanta steering a \$6 billion capital program including the new international terminal. Kevin has been involved in projects that support the aviation efforts in retail, dining, infrastructure and moving large amounts of people.



Kevin graduated with a Bachelor's in Architecture from the University of Nebraska with a major in Architecture and has been licensed to practice since 1979. He is NCARB certified and is a LEED Accredited Professional. He has been licensed in 22 states.

# **Anthony Tranumn**

Security Director

Anthony "Tony" Tranumn, comes to Avatar with over 30 years of aviation experience. Most recently, Tony was Director of Security at Swift Air in Miami, Florida. Prior to that, Tony worked at the Department of Homeland Security (DHS) / Transportation Security administration (TSA) where he was a Principal Security Inspector at the Federal Aviation Administration in Arlington, Virginia, as well as a Senior Aviation Security Inspector Team Lead / Foreign Repair Stations Inspector at the Office of Global Strategies Miami Field Office.

Tony was also an Aviation Security Inspector at the Federal Aviation Administration (TSA), Civil Aviation Security Field Office at Miami International Airport. As if that weren't enough, Tony is a retired Senior Chief Petty Officer from the United States Navy where he served for over 27 years. Tony also has his FAA Dispatcher License (Current), Department of Defense Certified as Airport Firefighter, Firefighter I and II, Driver/Operator Pumper, and Hazardous Material Awareness and Operations certifications.

Tony received his undergraduate BS degree in Professional Aeronautics at highly acclaimed Embry Riddle Aeronautical University in Daytona Beach, Florida. Anthony also has his Master of Aeronautical Science Aviation Operations from Embry Riddle.

# **Brian Williamson**

Vice President of Analytics & Business Intelligence

Brian Williamson has 30 years of experience leading strategy, analytics, database and execution of revenue teams, partner marketing and multi-channel marketing. Brian has managed teams to implement strategies to drive double digit revenue growth in a variety of businesses including financial service, travel, and consumer.

Brian has a Bachelor of Science degree from The University of Iowa, in Iowa City, Iowa, in Psychology and Economics, and an MBA from the University of Colorado in Boulder Colorado.

Brian brings his professional skillset as Avatar's data, analytics, and strategy expert, to manage Avatar's data with knowledge and application of relevant regulations with a goal of maximizing the value of Avatar's customer data.



#### **Brian Eichelhart**

Vice President of Risk Management

Brian Eichelhart has combined experience in the legal, human resources and risk management fields. As an HR Consultant, Brian handled testing and evaluation for quality assurance and job satisfaction. He is well-versed and can educate in matters of safety improvement, customer service delivery, workplace harassment sensitivity training, bullying and violence. Brian has also conducted blind audits of random Performance Appraisals to assess results for organizational risks.

Brian has a situational awareness as to the kinds of conduct and circumstances in a workplace environment that can lead to unwanted legal consequences, and how best to avoid them in the first place. His knowledge and experiences will help Avatar to implement its employee handbook and other administrative policies on a company-wide basis.

Brian will proactively lead the implementation of prevention-focused risk and safety programs, establish risk and safety objectives including sexual harassment prevention and professional development, develop and effectively communicate to leadership risk and safety strategies and interface with regulatory bodies (OSHA, DOT, Homeland Security) as well as State and local agencies.

# Glenn E. Wichinsky

Vice President Legal

Glenn Wichinsky is a Business Attorney based in Boca Raton, Florida. As a licensed attorney in the states of Florida and Nevada, his legal and business practice guides, assists, and advises domestic and international companies in their development and successful entry of their company and products into new markets of the global gaming industry in addition to supporting Avatar Airlines legal business needs.

Glenn attended the University of Miami where he was conferred a Bachelor of Arts Degree in Political Science. He thereafter attended the University of the Pacific, McGeorge School of Law in Sacramento, California while also working as a Legislative Assistant for the Majority Floor Leader of the California Assembly in the California Legislature. Upon being conferred his Juris Doctor degree from the McGeorge School of Law, he decided to specialize his legal practice in the newly developing field of Gaming Law. Having a gaming business background as a second-generation Gaming Executive prior to entering law school, Glenn fashioned his practice to provide legal and business guidance to his clients who seek to expand their product market base and seek successful entry in new international markets while doing so in strict compliance with gaming laws and regulations which govern licensed land based and online gaming activities in targeted gaming and business jurisdictions.



During his accomplished career as a Gaming Industry Executive and Gaming and Business Law Attorney, Glenn has realized notable success and achievements and a positive recognized reputation while working with public and private gaming companies as their President, General Counsel, Director, Compliance Officer and in International Business Marketing and Development to meet and exceed their corporate goals and objectives. He also successfully operated and managed two licensed casinos in Las Vegas and Laughlin, Nevada and has been a licensed manufacturer, distributor, and operator of electronic gaming equipment in the State of Nevada. His client following is international in scope including representation of corporate clients based in North America, Central and South America, Europe, China, India, and Southeast Asia.

Glenn is a long term invited member of the International Masters of Gaming Law and is also a member of the Adjunct Faculty at the University of the Pacific, McGeorge School of Law teaching Gaming Law and Regulation to law students of his former law school alma mater. Glenn is an AV Rated Preeminent Attorney as recognized by Martindale-Hubbell.

### **Evelyn Carter-Amuzu**

Vice President Financial Controls

Evelyn has over 30 years of finance and accounting related experience in the public and private sector. As a senior-level auditor and accounting manager, Evelyn has demonstrated her expertise in all facets of accounting, financial management, financial analysis, and controllership within high- profile corporations.

Evelyn has a Bachelor of Business Administration with a concentration in Accounting from the Wharton School at The University of Pennsylvania in Philadelphia, PA. Evelyn is also a CPA (Certified Professional Accountant) and is studying for her CFE (Certified Fraud Examiner) certification.

#### **Ivan Drusc**

Vice President Finance

As Vice President of Finance, Ivan Drusc joins Avatar Airlines with almost 15 years of experience in the Finance sector. Mr. Drusc has served in Finance as Chief Financial Officer, Controller and Analyst roles as well as many others. Mr. Drusc brings experience from many different industries. Ivan is a seasoned accounting and finance professional with proven track record from various industries. He performed as a key player in businesses ranging in size from startup to a global publicly traded company. His efforts in cost cutting and risk mitigation brought significant



improvements to the bottom line. Often quick to assess the problematic areas and bottlenecks, Ivan delivers actionable information that is ready to be executed upon.

Ivan received his Bachelor of Science in Accounting from the University of Akron in Akron, Ohio.

His success in leadership is due to practicing these main standards: Innovation – Accountability – Integrity. Mr. Drusc's experience will play a substantial role as he works to build the Finance team at Avatar Airlines as well as the policies, procedures, and fiduciary controls.

# John Chapman

Vice President Cargo Operations Sales

John has over 30 years of airline industry professional experience. He is a graduate of the University of Toledo, where he received a Bachelor of Science degree in Business Administration. John also attended Graduate school at the University of Maine, Orono. Having lived and traveled abroad for 9 years in Europe, he began his aviation career in West Berlin, Germany in 1985. Upon his return to the USA, he joined Continental Airlines in January of 1987, working in all aspects of airline operations. In 1990 John joined the Cargo Division of Continental Airlines, where he became a leader in the Cargo Sales Department. While there, John developed a reputation, nationwide and globally, for his impeccable work ethic, innovative work style, and as an expert in several specialty cargo products. He had a dramatic positive impact on cargo revenue consistently year after year while in this role. John's enormous contribution to help Continental Airlines Cargo become a world class cargo carrier is legendary.

After a 30 plus year career, John retired in late 2017. In 2018 John joined a cargo vendor as General Manager in West Palm Beach, FL. John Joined Avatar Airlines in August 2019.

John is a dedicated family man with an extensive family located in several parts of the USA and Canada.

#### Mike Kukla

Vice President of Sales

Mike has extensive sales experience with luxury products and automobile components. He has been recognized for strong sales management and execution, marketing innovation, building strategic business relationships, and his ability to empower highly engaged employees, which increases sales, profitability, market position, quality, and customer satisfaction. Currently, Mike's expertise is utilized across Avatar's varied departments. He provides key input in the development of Avatar's messaging, he coordinates high level meetings with Avatar's potential strategic partners, he is a team educator of sales strategy, and will be a point of contact for



individual high net worth (accredited) investors to obtain information about Avatar's investment opportunities.

Mike has his Bachelor of Science degree in Mechanical Engineering from Michigan Technological University in Houghton, Michigan and also has a degree in Engineering and Industrial Administration from General Motors Institute in Flint, Michigan.

#### **Peter Tosches**

Vice President Public Relations

Peter comes to Avatar with over 30 years of professional communications experience. He most recently was at PLT Communications in Delray Beach, Florida, where he was a Strategic Communications Consultant. However, Peter's most recent corporate role was as Vice President Communications at Kaplan Higher Education in Fort Lauderdale, Florida. Prior to that, Peter was the Chief Communications Officer and Senior Vice President Corporate Communications at ServiceMaster Global Holdings in Memphis, Tennessee for 10+ years. Prior to that, he was the Director of Internal Communications at Mars North America in Hackettstown, New Jersey.

Peter has Bachelor of Arts degree in Communications from Fordham University in "the" Bronx, New York, and is also a member of the International Association of Business Communicators (IABC).

#### **Scott Litherland**

Director of Branding & Creative Services

Scott is an award-winning marketing professional that comes to Avatar Airlines with over 20 years of marketing experience. Most recently, Scott was Creative Director – Creative & Brand at Kofax Software in Irvine, California. Prior to that Scott held numerous creative positions in the software and retail industries. Scott was the Creative Supervisor at the Home Depot in Atlanta Georgia, Senior Creative Manager for the Office Depot in Boca Raton, Florida, and the Creative Director at Petco in San Diego, California. Scott has also provided freelance creative services for many of the top companies in the world, including Toshiba Medical, Hobie, Bolle, Nissan, Coca-Cola, MetLife, Pioneer Electronics, IBM and American Express. Scott also spent time living and working in Dubai where he was providing creative services for Atlantis Palm-Dubai.

Scott received his undergraduate degree in Graphic Design and Marketing at Indiana University, and has also studied at the Art Institute of Fort Lauderdale.

#### **Juan Burgos**

Director of Advertising



Juan is a seasoned bilingual advertising, marketing, and branding, specialist. He has worked in the advertising and marketing field since 1991. He has worked with well known worldwide advertising agencies like, Ogilvy, Young & Rubicam, and Havas in Colombia, South America. He has also led sales teams, as well as all the marketing and branding background for Mobile companies and Geofence technology. As an advertiser, Juan was honored with 3 Anda awards in Direct Marketing and Public Relations categories, currently known as EFFIE Awards. Juan has a passion for teaching, helping and mentoring students and has worked as an Adjunct Professor for more than 20 years in well-known local universities in Colombia as Universidad de la Sabana, Universidad Jorge Tadeo Lozano, Universidad Central, Universidad Católica de Manizales, Politécnico Gran Colombiano, and Pontificia Universidad Javeriana.

Juan moved to the United States in 2019 as he calls "a leap of faith" and has a deep passion for music, drums, and photography. Juan has strong advertising experiences to leverage corporate potentials, enhance advertising solutions, and provide innovative branding strategies.

### **Gregory Bond**

Director Human Resources

Greg Bond brings almost 30 years of Human Resources leadership and Operations experience to Avatar Airlines. Mr. Bond has broad Human Resource experience working in Employee Relations, Benefits, Compensation, Performance Management and Safety and Risk Management. Mr. Bond has served in Human Resources leadership roles in Customer Service, Automotive Manufacturing and Service organizations.

Greg received his BBA degree in Human Resources Management from Western Michigan University in Kalamazoo, Michigan.

Mr. Bond will play a key role in setting Avatar Airlines' people culture. That will start with the substantial upfront staffing requirements and developing the organizations people strategy.

### James Nobles

**Director of Ground Operations** 

James most recent role was as General Manager for American Airlines in Dayton, Ohio. James also spent five years at US Airways in Philadelphia, PA, and then in Oakland, CA., where he was a Shift Manager, Duty Manager of Ground Operations and then a Station Manager in Airport Customer service.



James has an Associate degree in General Studies from Colorado Technical Institute in Colorado Springs, Colorado.

#### Michael Belton

# Fleet Manager

Michael Belton is a graduate of Florida Institute of Technology with a degree in Aviation Management / Flight Technology. He has a distinguished 28-year career in the aviation industry having worked for more than 6 different air carriers. The first half of his career was passenger-focused, managing the operating schedules for Trans World Express, FloridaGulf and Mesa Airlines (USAir Express Division). He transitioned to the cargo side of aviation working for Gemini Air Cargo, Atlas Air and National Airlines. At these companies, he worked in Planning and Scheduling, Sales & Marketing and Operations Control.

The most critical component of Avatar's business plan will be the availability and securing of Boeing 747-400 aircraft. Mr. Belton's initial responsibilities with the company will be focused on identifying such aircraft, engaging in preliminary negotiations for Avatar's acquisition of same, and meeting the time-sensitive supply of aircraft once Avatar becomes certified for flight operations. Mr. Belton will capably handle the robust, growth-oriented, and revolving nature of Avatar's need for fleet inventory coming into service, once certified.

#### **Corey Samuels**

Manager Maintenance Controls

Corey Samuels joins the Avatar team as the Manager of Maintenance Control with over 20 years of aviation experience. Hailing from St. Elizabeth, Jamaica, Corey has held instrumental positions under the Maintenance umbrella with numerous air carriers developing, maintaining, and improving process and procedures as it relates to Maintenance Control. Thus, Corey brings a wealth of experience to the Maintenance Control Department and we are excited about his new role within the company.

In his new role, Corey will be spearheading the development and success of the Maintenance Control department here Avatar Airlines. Corey will be responsible for the hiring of well-rounded Maintenance Controllers to support and direct the front line. He will be primarily responsible for the development of initial and recurrent training programs for the department. In addition, he will source and coordinate numerous on call maintenance vendors that will be able to support the daily operation. Mr. Samuels and the Maintenance Control department will participate during all FAA table tops and certifications of the airline. Corey will execute all revisions of company manuals as it relates to Maintenance Control.



#### **Hal Elliott**

**Quality Assurance Manager** 

Hal joined Avatar Airlines after serving five years as a contractor in Central Africa and the Middle East, doing "secret stuff" for the DoD and DoS. He has hands-on experience with missiles, small, medium, and large aircraft, and several types of rotary wing aircraft. He previously helped start another major US airline and worked for three other 121 carriers, as well. He spent another third of his career in the MRO world, leading major conversions while working with regulatory authorities for approval. The other third of his career was in aircraft manufacturing, eleven years of which were in engineering, mostly R&D. He calls that experience "a toy store for big kids." He launched items into windshields, wings, and stabilizers to test impact damage. He bent wings until they failed or pressurized fuselages until they exploded. Data he collected from Major Static and Major Fatigue tests helped win the Type Certificate and Production Certificate of a popular business jet and also for the world's first composite airliner.

Hal holds an A&P with extensive systems, structures, and avionics, experience. Constantly updating or adding new education or experience, he attended actual FAA classes with other ASIs. He gained his FAA IA, FCC GROL, AS9100 Aerospace Auditor, ISO 9001 series, Six Sigma Black Belt and Project Management, and numerous other licenses and professional certifications. Hal is currently working to finish a degree in Interdisciplinary Studies.

Hal is married with two daughters. All three women in his life are into modeling and acting. He truly hopes they get discovered and jokingly says he will "serve as their agent, get rich, and retire." He enjoys motorcycles, photography, archery, and shooting. He's a Divemaster and Master Scuba Diver, so it doesn't take a lot to convince him it's time to get all wet!

# George Folden (d/b/a Airline Pubs, LLC)

Consulting Director for Technical Publications

George has over 35 years as a Technical Writer. George has set up and written manuals for four startup airlines. As an experienced airline technical publisher, George brings an extensive library that will be shared with Avatar's FAA committee to develop and prepare all required safety, flight, training, and operations manuals needed by the Company to obtain FAA certification.

# Kirsis "Kris" Castillo

**Executive Administrator** 

Kirsis "Kris" Castillo comes to Avatar Airlines as the Executive Administrator for the CEO. Kris has vast experience in many financially oriented positions within many of the world's largest banking companies; including as a Loan Operations Manager at Fulton Bank, a Sales and Service Specialist



at Bank of America, Commercial Operations Specialist at Santander Bank, and a Personal Banker at Chase Bank. In addition to the extensive banking experience, Kris was also a Reservations Agent at Jet Blue for a period. Kris most recently was at H&R Block, where she was a Tax Professional.

Thank you for your time and attention to this update. Should you have any questions or seek additional information pertaining to this submission, please contact the undersigned at your earliest convenience.

Very truly yours,

By Michael E Zapin, Chief Legal Officer