

Michael Gormas,

My wife and I have lived in Takotna for over 30 years and have been active in community affairs.

Alaska Air Transit provides our Essential Air Services to McGrath, as well as beyond service to Anchorage on some flights. The three features I like best are their reliability, great customer service and modern aircraft.

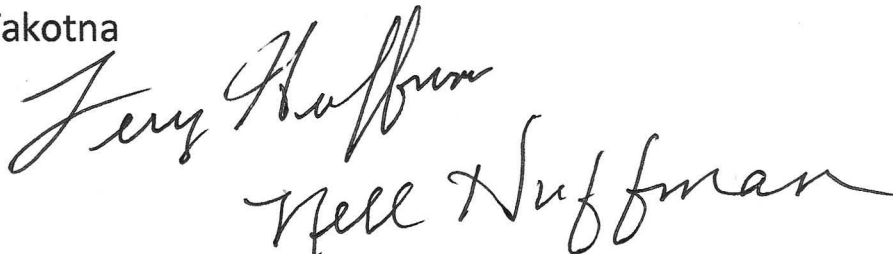
The schedule reliability is excellent, better than other carriers we have had. If they are not on-schedule, they either let s know or respond immediately if we call. We get nearly all our supplies by mail, so their commitment to reliable service is appreciated.

They have very friendly and helpful customer service. The pilots not only fly the aircraft, but unload mail and freight at our airstrip. They are hard working and cordial. My daughter takes the mail between the aircraft and the Post Office, and I have often seen the crews in action and even helped at times. Their Anchorage employees are always helpful and informative.

The aircraft have large, truck-bed height cargo doors. The cabins are bigger and more comfortable than the Piper aircraft used by previous carriers. Overall, AAT is outstanding in every way. We support and endorse their bid for Essential Air Service bid at McGrath as it will improve out service even more.

Terry and Nell Huffman

Takotna

Handwritten signatures of Terry Huffman and Nell Huffman. Terry's signature is on the left, and Nell's is on the right, overlapping slightly.