From:
 Ford, Jeffrey

 To:
 EAS (OST)

Subject: Support for Southern Airways

Date: Saturday, July 4, 2020 1:09:18 PM

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On a number of occasions myself and my family members (wife and sons) have flown from Pittsburgh to Altoona via Southern Airways. Their service has always been excellent. My wife and I live in Texas and when I discovered that Southern Airways flew to Altoona, it made the trip/s home to be with my aging parents so much easier. Prior to that discovery, I had to find someone willing to drive to the Pittsburgh or BWI airport to pick me up. The drive to my parents home in rural south-central Pennsylvania was lengthy and time-consuming. Southern Airways service really shined when my father passed away in 2015. My wife and our two sons were able to arrive in Altoona with less stress to attend my Dad's funeral and to return to home when the time was right. I am very happy that Southern Airways was there for us and I hope that they continue to be there in the future. Sincerely, Jeff Ford

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