

From: [Sheila Smith](#)
To: [EAS \(OST\)](#)
Subject: Southern Airways Airline
Date: Monday, June 29, 2020 11:51:26 AM

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Dear Sir or Madam,

I have been using Southern Airways to fly between Baltimore-Washington and Altoona for several years now and have nothing but good things to say about them. Every single person I've encountered working for the airline has treated me with the utmost kindness and respect. If the flight is delayed for any reason I am immediately notified via text and/or e-mail. And don't forget the fantastic prices!

I tell everyone what a terrific little airline this is and would be so disappointed if I had to use anybody else.

Best regards,

Sheila Smith