From:
 Lauri Perman

 To:
 EAS (OST)

**Subject:** Southern Airways Altoona

**Date:** Monday, June 29, 2020 12:19:35 PM

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## Hello,

I am writing in support of Southern Airways continued service in Altoona. I have used Southern to fly from Altoona to BWI. I was incredibly impressed by the service. They were flexible when I needed flexibility. They were efficient. And I can't believe that I was the only passenger on one flight and they honored my reservation and flew -- two pilots and me. I can't ask for any better service.

Please let them continue to provide service.

Sincerely, Lauri Perman State College, PA