

**From:** [Carole Steiner](#)  
**To:** [EAS \(OST\)](#)  
**Subject:** Southern Airways Express  
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Based upon personal experience, I wish to voice my total support for retaining Southern Airways Express as the official airline carrier for the Altoona Blair County Airport Authority. During my every flight with Southern Airways, I enjoyed excellent professional service and total confidence that all measures were taken to ensure my flying safety and individual comfort.

Because of their outstanding performance, I strongly endorse Southern Airways Express to continue to serve the citizens of Altoona Blair County.

Sincerely,

*Carole Steiner*