

## Faulk, Scott (OST)

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**From:** Kelly Moore <sea.senorita@gmail.com>  
**Sent:** Thursday, February 11, 2021 1:54 PM  
**To:** Faulk, Scott (OST)  
**Subject:** comments to consider for EAS for Kalaupapa

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Aloha,

I am a full-time resident at Kalaupapa and would like to voice my thoughts for your consideration in the upcoming EAS contract.

I have just two comments:

1). Consider allowing residents a break on luggage fees.

When I last flew from HNL to LUP in late January, I was charged \$80 in luggage fees: free for my first bag, \$30 for my second bag, and \$50 for my third bag. All bags were about 15 pounds in weight. We have limited options for getting supplies down to our homes. There are so few full-time residents that I don't see this having a large impact on an airline's profits, but it would make a big difference for all of us at Kalaupapa.

2). Clarify the pet policy.

Each time I have flown with my dog (he is 50 lb), I get different instructions from Mokulele. Please keep in mind that we have no vet services down here and it is not always safe or possible to hike our animals up the trail. In addition, many of us have pets because we are unable to have our young families with us at the settlement. Our pets are an important part of our ohana.

I've been told the following from Mokulele:

- My dog cannot fly in the cabin anymore and must be shipped in a kennel. This is impossible at my dog's size since his kennel cannot fit in Mokulele's luggage compartment. So in that instance, I was not able to bring him home.
- I had to purchase a full price ticket for my dog.
- I had to purchase a half price ticket for my dog.
- He had to sit in my lap.
- He had to lay on the floor in front of my seat.

Thank you for your consideration.

Warm regards,  
Kelly

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"The cure for anything is saltwater---sweat, tears or the sea."

- Isak Dinesen (pseudonym of Karen Blixen)