

Faulk, Scott (OST)

From: Sanchez, Jessica <jessica.sanchez@doh.hawaii.gov>
Sent: Monday, February 22, 2021 1:17 PM
To: Faulk, Scott (OST)
Cc: s.little@iFlySouthern.com
Subject: EAS Kalaupapa: Request for Resident, Worker, and Political Support of Mokulele "Option A"

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Aloha Scott,

My name is Jessica Sanchez, I am a worker/resident of the Kalaupapa/Molokai Community. I am also a grandchild of 5 patients of Kalaupapa. (3 Deceased, 2 living) The importance of this letter is not only for me but for my kupuna. I've been flying to Kalaupapa since the age of 4, I have seen many airlines throughout the years servicing Kalaupapa, my family and I have only seen 2 great airlines service (Molokai Air shuttle and Makani Kai Air) accommodate to the Kalaupapa Community, especially the Patients. Their prices were reasonable as well as a great time schedule, it was sad to see their business shutdown because another airline came in and out-bid them.

This email is regarding the Essential Air Service for Kalaupapa.

We hope that **MOKULELE AIRLINES BY SOUTHERNAIRWAYS** RECEIVES the EAS.

It seems that the best Options for Kalaupapa would be **OPTION A**. These flights are very important to all community members of Kalaupapa residents/workers. Most of the workers down here are from Topside Molokai. It is also important that they have included Direct Flights to O'ahu for our Patients to be comfortable in-flight, especially with them getting up there in age. Due to the trail and the unpredictability of weather, we are always somehow trapped down in Kalaupapa in case of an emergency due to trail closure or airplanes not scheduled to come down. Now with Mokulele Airlines (Southern Airways), Previously **Makani Kai Airlines** being the only air carrier for the Rural Kalaupapa. These will help the community get to and out of Kalaupapa with ease.

The only trouble/concern with flights and airline is whenever the Kalaupapa Community is opened for visitors, that the airline **ACCOMMODATE RESIDENT/WORKERS** primarily and **NOT TOURIST!** We as a community have been left down here, due to Mokulele accommodating the tourist to leave first, rather than the residents (this was while Makani kai was still operating). Luckily, Makani Kai has always accommodated this community (Richard Schuman) and went out of their way to let resident that was stuck at the airport jump-on board with them or get another plane flown in to get us out, and deal with payment when landed at the topside counter (due to very junk phone service down in Kalaupapa). Now that Richard Schuman is with Mokulele, we as a community have entrusted Mokulele as our only AIR CARRIER. They have really proven to us that they are willing to cooperate with what we would like and have been offering us much better customer service.

We hope that they will continue to service Kalaupapa.

Also, we have no idea who is Boutique Air, and we don't need another airline coming down to Kalaupapa to screw us over.

Me ke aloha Pumehana

Jessica Sanchez